DMX-4

User Manual

INPUT VOLTAGE EQUALS OUTPUT VOLTAGE
OUTPUT: 5 A / CH; 15 A MAX

CH-1  CH-2  CH-3  CH-4

1-CHANNEL  2-CHANNEL  4-CHANNEL

CHANNEL 1 FUNCTION
CHANNEL 2 FUNCTION
CHANNEL 3 FUNCTION
CHANNEL 4 FUNCTION

0% ~ 100%
SLOW ~ FAST

On if DMX On

TURN POWER ON/OFF
AS DMX IS DETECTED
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BEFORE YOU BEGIN

1. BEFORE YOU BEGIN

What Is Included

- DMX-4
- Power Cord
- Warranty Card
- Quick Reference Guide

Unpacking Instructions
Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

Claims
If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

<table>
<thead>
<tr>
<th>CONVENTION</th>
<th>MEANING</th>
</tr>
</thead>
<tbody>
<tr>
<td>1–512</td>
<td>A range of values</td>
</tr>
<tr>
<td>50/60</td>
<td>A set of values of which only one can be chosen</td>
</tr>
<tr>
<td>Settings</td>
<td>A menu option not to be modified</td>
</tr>
<tr>
<td>&lt;ENTER&gt;</td>
<td>A key to be pressed on the product’s control panel</td>
</tr>
<tr>
<td>ON</td>
<td>A value to be entered or selected</td>
</tr>
</tbody>
</table>

Symbols

<table>
<thead>
<tr>
<th>SYMBOL</th>
<th>MEANING</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Electrical warning" /></td>
<td>Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.</td>
</tr>
<tr>
<td><img src="image" alt="Critical" /></td>
<td>Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.</td>
</tr>
<tr>
<td><img src="image" alt="Important" /></td>
<td>Important installation or configuration information. The product may not function correctly if this information is not used.</td>
</tr>
<tr>
<td><img src="image" alt="Useful" /></td>
<td>Useful information.</td>
</tr>
</tbody>
</table>

Disclaimer

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Product at a Glance

<table>
<thead>
<tr>
<th>Feature</th>
<th>Use on Dimmer</th>
<th>Auto Programs</th>
<th>Outdoor Use</th>
<th>Auto-ranging Power Supply</th>
<th>Sound-Active</th>
<th>Replaceable Fuse</th>
<th>DMX</th>
<th>User-Serviceable</th>
<th>Master/Slave</th>
</tr>
</thead>
<tbody>
<tr>
<td>DMX</td>
<td>✔️</td>
<td></td>
<td>✔️</td>
<td></td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Replaceable Fuse</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Auto Programs</td>
<td></td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Auto-ranging Power Supply</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Outdoor Use</td>
<td></td>
<td></td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Auto-ranging Power Supply</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Sound-Active</td>
<td></td>
<td></td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Use on Dimmer</td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
<tr>
<td>Master/Slave</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>✔️</td>
</tr>
</tbody>
</table>

Safety Notes

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product’s housing are blocked.
- Never connect the product to a dimmer.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- This product is not intended for permanent installation.

Keep this User Manual for future use. If you sell the product to someone else, be sure that they also receive this document.
2. INTRODUCTION

Description
The DMX-4 is a 4-channel dimmer/switch pack optimized for use with LED products. Each channel can be individually set as a dimmer or a switch. Four duplex outlets can control up to 8 products simultaneously. Automated programs have adjustable speeds and dimmer levels, which offer great control without DMX.

Features
- 4-channel dimmer/switch pack with up to 5 amps per channel (15 A max)
- Auto on/off when DMX is detected or removed
- Provides DMX control for on/off or dimming to non-DMX fixtures
- Built in circuitry generates a phantom load to prevent ghosting and flickering in LED fixtures
- Custom looks at your fingertips with 16 built-in, configurable chases
- Easy control using standalone mode or DMX control
- Increase flexibility by setting each channel as a dimmer or switch
- Control up to eight units simultaneously with four duplex outlets
- Monitor the status of each channel with separate LED indicators
- Generate a synchronized show using easily accessible automated programs, built-in automated programs
- Great control without DMX using automated programs with adjustable speeds and dimmer levels
Product Overview

Channel Outputs

INPUT VOLTAGE EQUALS OUTPUT VOLTAGE
OUTPUT: 5 A / CH; 15 A MAX

LED Channel Indicators

LED Display

Control Buttons

Power In

Power Switch

Fuse Holders

DMX IN DMX OUT

Channel
Outputs

Fuse
Holders

Power
In

Power
Switch

Channel

Indicators

Display

Control
Buttons

1234
INTRODUCTION

Product Dimensions

INPUT VOLTAGE EQUALS OUTPUT VOLTAGE
OUTPUT: 5 A / CH; 15 A MAX

CH-1 CH-2 CH-3 CH-4

POWER INPUT: 100~240 VAC, 50/60 Hz

WARNING

CAUTION

DMX SIGNAL

DMX-4

DIMMER / SWITCH PACK

2.8 in
70 mm

7.7 in
194 mm

8.3 in
210 mm
3. **Setup**

**AC Power**
The DMX-4 has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the product’s power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product’s back panel, or refer to the product’s specifications chart. The listed current rating indicates the product’s average current draw under normal conditions.

- Always connect the product to a protected circuit (circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

**Fuse Replacement**
The DMX-4 is equipped with replaceable fuses. Each channel has its own 7 A fuse that runs through the 20 A main power supply.

1. Disconnect the product from power.
2. With a #2 Phillips-head screwdriver, unscrew the fuse holder cap from the housing.
3. Remove the blown fuse from the holder and replace with a fuse of the exact same type and rating.
4. Screw the fuse holder cap back in place and reconnect power.

**Dimmer/Switch Operation**
Dimmer/s Switch packs are primarily intended for lamp-based PAR cans. Connecting a fixture equipped with an electronic (switching) power supply to a dimmer/switch pack may damage the fixture or make it work erratically. The improved DMX-4’s design now allows you to switch on and off loads equipped with electronic power supplies, such as LED-based luminaries or laser fixtures. However, the DMX-4 must be in Switch mode before connecting loads of this type to it. Please see the instructions on how to set the DMX-4 in Dimmer or Switch Mode.

- Always make sure that the DMX-4 is in Switch mode before connecting a load equipped with an electronic power supply to it. Doing otherwise could damage the load.

The DMX-4 is optimized to also operate with LED-based products.
**Setup**

**Mounting**
Before mounting the product, read and follow the safety recommendations indicated in the [Safety Notes](#).

**Orientation**
The DMX-4 may be mounted in any position; however, make sure adequate ventilation is provided around the product.

**Rigging**
- Before deciding on a location for the product, always make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which you are mounting the product can support the product's weight. See the [Technical Specifications](#) for weight information.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.

**Mounting Diagram**

---

**Alternate Rigging**
If you are using this product with truss or a lighting stand, there is an alternate rigging configuration available. This option is ideal for hanging the product without using a mounting clamp.

1. Unplug the product from power.
2. On the back of the product, locate the six Phillips-head screws.
3. Use a Phillips-head screwdriver to remove these screws.
4. The mounting bracket will now come off. Be careful not to damage the internal components of the dimmer, as they are exposed during this step!
5. Flip the mounting bracket (back panel) around.
6. Reattach the panel by securely reinstalling the six Phillips-head screws.
4. OPERATION

Control Panel Operation
To access the control panel functions, use the four buttons located underneath the display. Please refer to the Product Overview to see the button locations on the control panel.

<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;MODE&gt;</td>
<td>Press to find an operation mode or to back out of the current menu option</td>
</tr>
<tr>
<td>&lt;UP&gt; ▲</td>
<td>Press to scroll up the list of options or to find a higher value</td>
</tr>
<tr>
<td>&lt;DOWN&gt; ▼</td>
<td>Press to scroll down the list of options or to find a lower value</td>
</tr>
<tr>
<td>&lt;MENU&gt;</td>
<td>Press to activate a menu option or a selected value</td>
</tr>
</tbody>
</table>

Dimmer or Switch Mode
The DMX-4 has two different methods for controlling the output of the four channels. To set this via the control panel, do the following.

1. Unplug any units from the four output channels.
2. Connect the DMX-4 to a suitable power outlet.
3. Turn the product on.
4. Press <MODE> repeatedly until A001–A512 appears on the display.
5. Press <MENU> repeatedly until S1__, S2__, S3__, or S4__ appears on the display. This setting can be set differently for each of the four channels. Navigate to the desired channel.
6. Use <UP> ▲ or <DOWN> ▼ to select either __oN (Switch mode) or __oF (Dimmer mode) for the channel selected in the previous step.
7. Repeat steps 5 and 6 to set each of the other channels, if necessary.

Menu Map

<table>
<thead>
<tr>
<th>Mode</th>
<th>Menu</th>
<th>Display</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DMX Mode</td>
<td>Starting Address</td>
<td>A001–A512</td>
<td>Selects the DMX starting address</td>
</tr>
<tr>
<td></td>
<td>Personality</td>
<td>CH:01</td>
<td>1-Channel mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>CH:02</td>
<td>2-Channel mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>CH:04</td>
<td>4-Channel mode</td>
</tr>
<tr>
<td></td>
<td>Switch/Dimmer</td>
<td>S1__</td>
<td>Channel 1 function</td>
</tr>
<tr>
<td></td>
<td>Switch: oN</td>
<td>S2__</td>
<td>Channel 2 function</td>
</tr>
<tr>
<td></td>
<td>Dimmer: oF</td>
<td>S3__</td>
<td>Channel 3 function</td>
</tr>
<tr>
<td></td>
<td></td>
<td>S4__</td>
<td>Channel 4 function</td>
</tr>
<tr>
<td></td>
<td>Power Toggle</td>
<td>SO00–SO30</td>
<td>Turns power on/off as a DMX signal is detected. Can assign up to a 30 second delay.</td>
</tr>
<tr>
<td>Standalone Mode</td>
<td>Program</td>
<td>P:01–P:16</td>
<td>Automatic programs</td>
</tr>
<tr>
<td></td>
<td>Run Speed</td>
<td>SP:01–SP:99</td>
<td>Automatic program speeds Slow to fast</td>
</tr>
<tr>
<td></td>
<td>Dimmer</td>
<td>d000–d100</td>
<td>0–100%</td>
</tr>
</tbody>
</table>
Configuration (DMX)
The DMX-4 works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website http://www.chauvetlighting.com/downloads/DMX_Primer_rev05_WO.pdf.

DMX Personality and Starting Address
When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.
The DMX-4 uses up to 4 DMX channels in a 4CH DMX mode, which defines the highest configurable address to 509.
If you are not familiar with the DMX protocol, download the DMX Primer from www.chauvetdj.com.
To select the starting address, do the following:
1. Press <MENU> repeatedly until XXX shows on the display.
2. Press <ENTER> and XXX will show on the display.
3. Use <UP> or <DOWN> to select the starting address.
4. Press <ENTER>.

DMX Values
4-Channel

<table>
<thead>
<tr>
<th>Channel</th>
<th>Function</th>
<th>Value</th>
<th>Percent/Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
<tr>
<td>2</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
<tr>
<td>3</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
<tr>
<td>4</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
</tbody>
</table>

2-Channel

<table>
<thead>
<tr>
<th>Channel</th>
<th>Function</th>
<th>Value</th>
<th>Percent/Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
<tr>
<td>2</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
</tbody>
</table>

1-Channel

<table>
<thead>
<tr>
<th>Channel</th>
<th>Function</th>
<th>Value</th>
<th>Percent/Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Dimmer</td>
<td>000</td>
<td>255</td>
</tr>
</tbody>
</table>

Configuration (Standalone)
Set the product in one of the standalone modes to control without a DMX controller.

Never connect a product that is operating in any standalone mode to a DMX string connected to a DMX controller. Products in standalone mode may transmit DMX signals that could interfere with the DMX signals from the controller.

Automatic Programs
To run the DMX-4 in automatic mode, follow the instructions below:
1. Press <MODE> to switch between DMX mode and Standalone mode. Switch it to Standalone mode.
2. Press <MENU> repeatedly until P:01–P:16 shows on the display.
3. Use <UP> ▲ or <DOWN> ▼ to select the desired Automatic program.
4. Press <MENU> repeatedly until SP:01–SP:99 shows on the display.
5. Use <UP> ▲ or <DOWN> ▼ to select the desired running speed.
6. Press <MENU> repeatedly until d000–d100 shows on the display.
7. Use <UP> ▲ or <DOWN> ▼ to select the desired dimmer level for the program currently running.

*NOTE: There is no dimmer function if you select d000.*
5. MAINTENANCE

Product Maintenance
Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source’s life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

1. Unplug the product from power.
2. Wait until the product is at room temperature.
3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
6. Softly drag any dirt or grime to the outside of the transparent surface.
7. Gently polish the transparent surfaces until they are free of haze and lint.

Always dry the transparent surfaces carefully after cleaning them.
6. Technical Specifications

Dimensions and Weight

<table>
<thead>
<tr>
<th>LENGTH</th>
<th>WIDTH</th>
<th>HEIGHT</th>
<th>WEIGHT</th>
</tr>
</thead>
<tbody>
<tr>
<td>8.3 in (210 mm)</td>
<td>7.7 in (194 mm)</td>
<td>2.8 in (70 mm)</td>
<td>5 lb (2.2 kg)</td>
</tr>
</tbody>
</table>

Note: Dimensions in inches rounded to the nearest hundredth.

Power

<table>
<thead>
<tr>
<th>Power Supply Type</th>
<th>Range</th>
<th>Voltage Selection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switching (internal)</td>
<td>100 to 240 VAC, 50/60 Hz</td>
<td>Auto-ranging</td>
</tr>
</tbody>
</table>

Parameter

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Max Per Channel</th>
<th>Max Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Current</td>
<td>5 A</td>
<td>15 A</td>
</tr>
<tr>
<td>Fuse</td>
<td>F 7 A, 250 V</td>
<td>F 7 A, 250 V</td>
</tr>
</tbody>
</table>

Power I/O

<table>
<thead>
<tr>
<th>U.S./Canada</th>
<th>Worldwide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power input connector</td>
<td>IEC</td>
</tr>
<tr>
<td>Power output connector</td>
<td>Edison</td>
</tr>
<tr>
<td>Power Cord plug</td>
<td>Edison (U.S.)</td>
</tr>
</tbody>
</table>

Thermal

<table>
<thead>
<tr>
<th>Maximum External Temperature</th>
<th>Cooling System</th>
</tr>
</thead>
<tbody>
<tr>
<td>104 °F (40 °C)</td>
<td>Convection</td>
</tr>
</tbody>
</table>

DMX

<table>
<thead>
<tr>
<th>I/O Connector</th>
<th>Channel Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-pin XLR</td>
<td>1, 2, or 4</td>
</tr>
</tbody>
</table>

Ordering

<table>
<thead>
<tr>
<th>Product Name</th>
<th>Item Code</th>
<th>UPC Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>DMX-4</td>
<td>09080140</td>
<td>781462206277</td>
</tr>
</tbody>
</table>
RETURNS

In case you need to get support or return a product:

- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See [www.chauvetdj.com](http://www.chauvetdj.com) for distributors outside the U.S., UK, Ireland, Mexico, or Benelux.

If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website [www.chauvetdj.com](http://www.chauvetdj.com) for contact details.

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return. Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags. Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.

Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.

Chauvet reserves the right to use its own discretion to repair or replace returned product(s).
Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., United Kingdom, Ireland, Mexico or Benelux, contact the dealer of record.