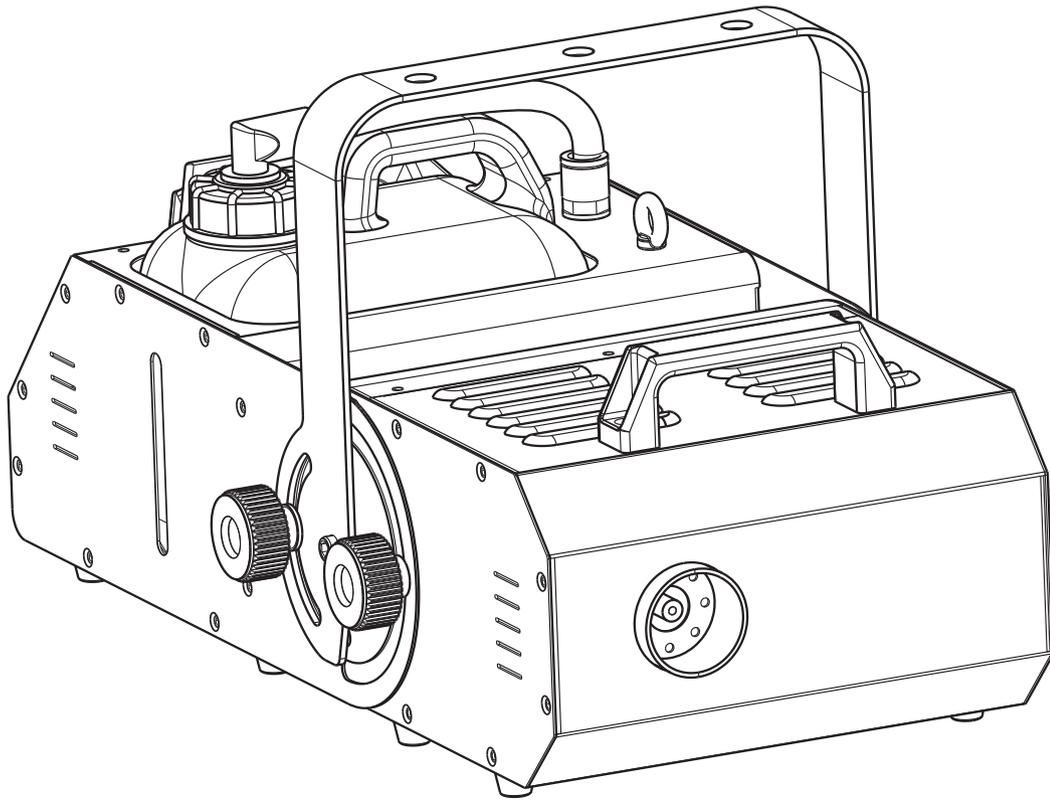


# **HURRICANE**

## **1800 FLEX**

Version 3

### **User Manual**



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# 1. Before You Begin

## What Is Included

- Hurricane 1800 Flex
- Power Cord
- FC-T
- Quick Reference Guide

## Unpacking Instructions

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

### Claims

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

## Text Conventions

Convention	Meaning
<b>1–512</b>	A range of values
<b>50/60</b>	A set of values
<b>Settings</b>	A menu option
<b>Menu &gt; Settings</b>	A sequence of menu options
<b>&lt;ENTER&gt;</b>	A button

## Symbols

Symbol	Meaning
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.

## Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from [www.chauvetdj.com](http://www.chauvetdj.com).

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### Safety Notes

These notes include important information about the mounting, usage, and maintenance of this product; read before using the product.



- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Do not touch the product's housing when operating because it may be very hot.
- Do not mount the product on a flammable surface (linoleum, carpet, wood, paper, carton, plastic, etc.)
- The product's nozzle is very hot during operation and it remains hot for a long time after operation has stopped.
- The fog exits the nozzle is very hot during operation and it remains hot for a long time after operation has stopped.
- The fog exits the nozzle at a very high temperature. Keep a minimum distance of 6.5 ft (2 m) from the nozzle to the nearest object.
- Do not use the product as a space heater.
- Do not drink or come in contact with the fog fluid. If you do, call your local emergency service (911 in the US) for help.
- Do not add perfume, alcohol, gasoline, or any other flammables to the fog fluid.



- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product's housing are blocked.
- Never connect the product to a dimmer or rheostat.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/mounting bracket.
- The maximum ambient temperature (Ta) is 104° F (40° C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Contact the nearest authorized technical assistance center.
- This product is not intended for permanent installation.
- Use only CHAUVET water-based fog fluid.
- Drain the tank before transporting or storing the product.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



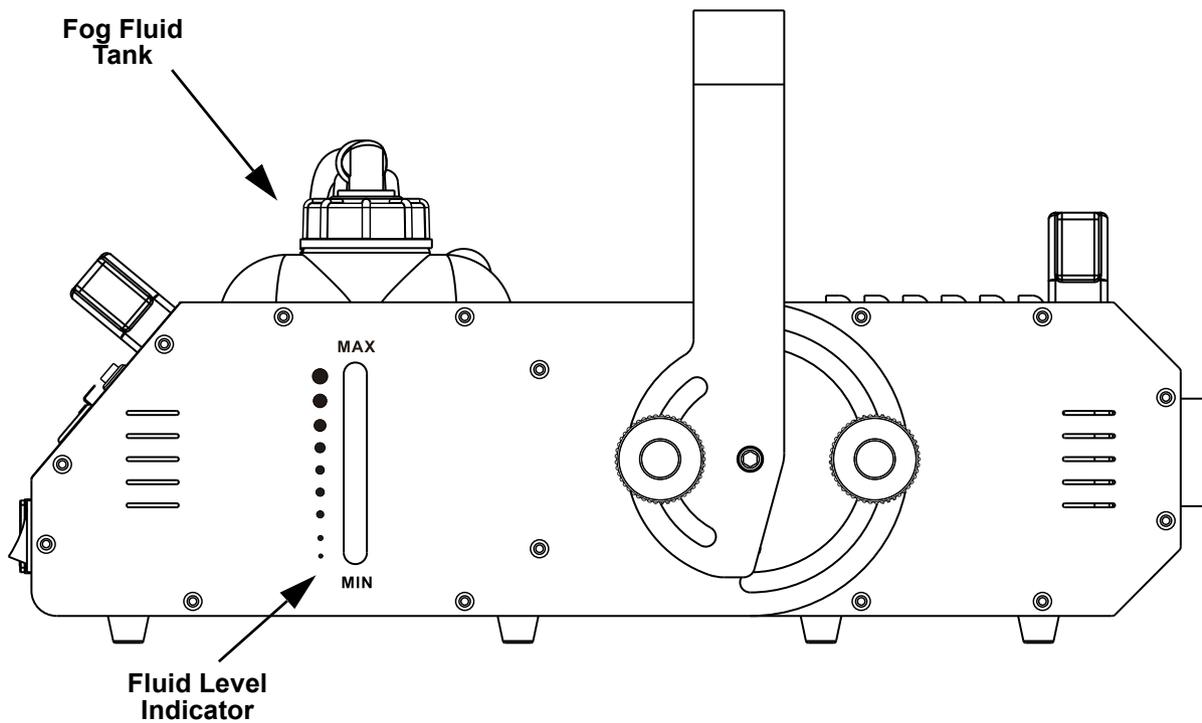
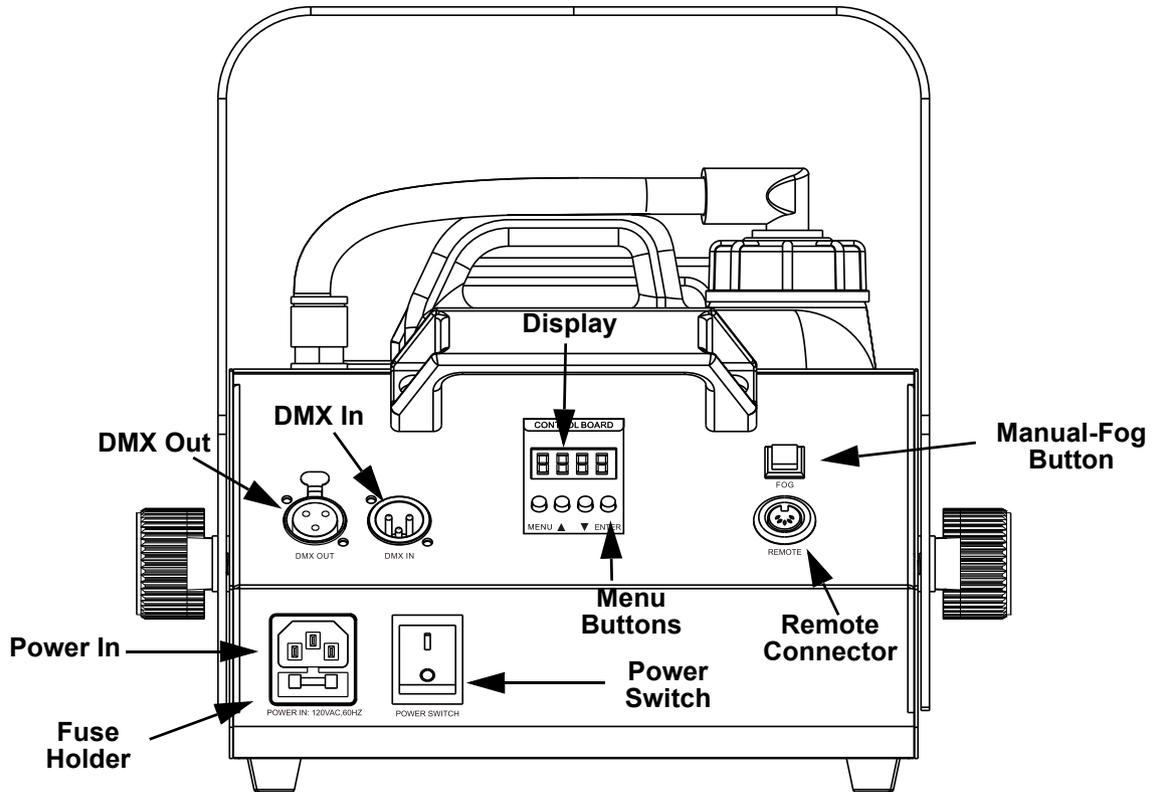
**Keep this User Manual for future use. If the product is sold to someone else, be sure that they also receive this document.**



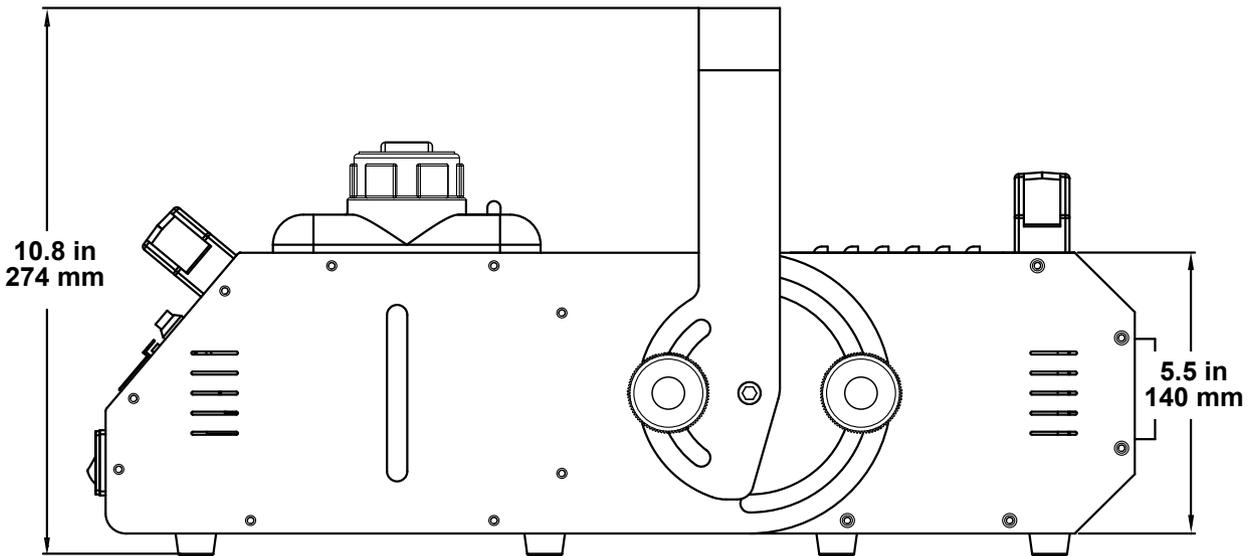
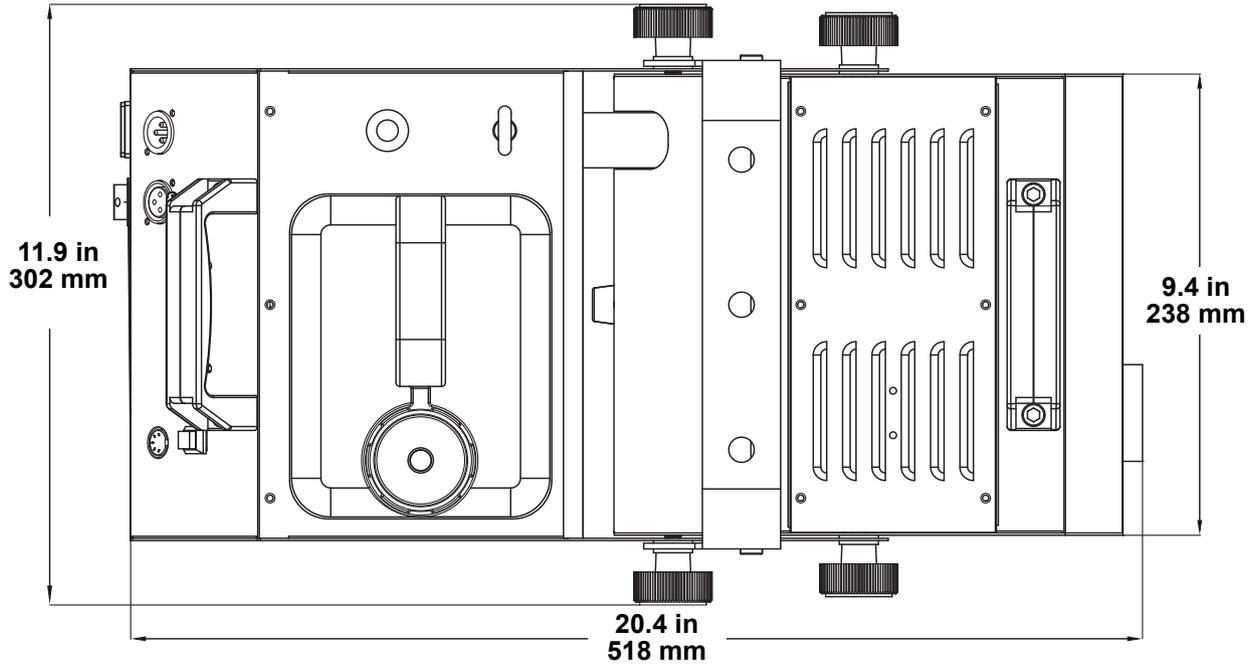
**FCQ (Fog Cleaner Quart) was specifically developed by Chauvet to clean your Hurricane 1800 Flex. Make sure you use FCQ regularly, no longer than 90 days between cleanings, to increase the life of your fogger.**

## 2. Introduction

### Product Overview



## Product Dimensions



## 3. Setup

### AC Power

The Hurricane 1800 Flex has a fixed voltage power supply and it can work with an input voltage of either 120 VAC, 60 Hz or 230 VAC, 50 Hz, depending on the specific model.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart.

The listed current rating indicates the product's average current draw under normal conditions.



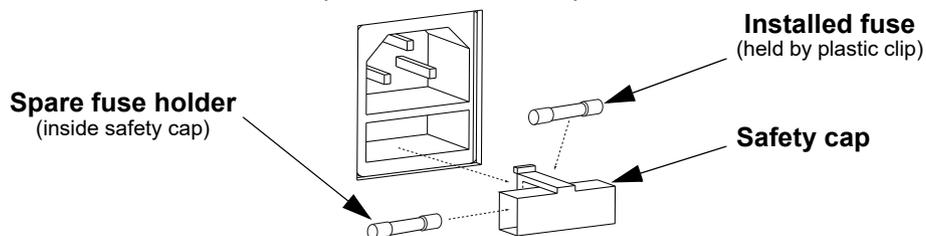
- **Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.**
- **To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.**



- **Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.**

### Fuse Replacement

1. Disconnect the product from power.
2. Twist the fuse holder cap counterclockwise to loosen the fuse holder and pull straight out.
3. Remove the blown fuse.
4. Replace with a fuse of the same type and rating.
5. Screw the fuse holder back in place and reconnect power.



- **Disconnect the product from the power outlet before replacing the fuse.**
- **Always replace a blown fuse with another of the same type and rating.**

## Mounting

Before mounting the product, read and follow the safety recommendations indicated in the [Safety Notes](#).

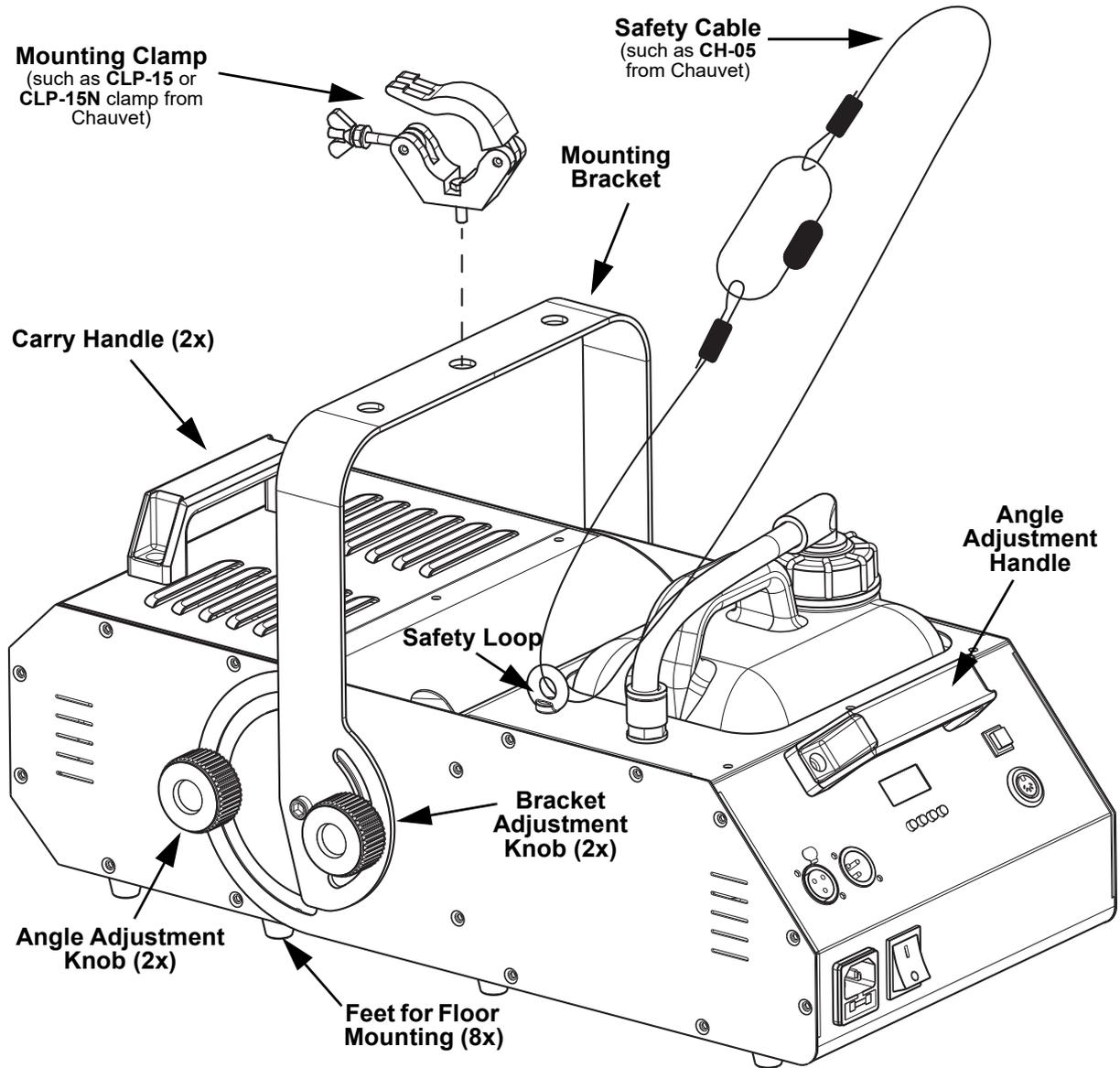
## Orientation

The Hurricane 1800 Flex may be mounted in any position; however, make sure adequate ventilation is provided around the product.

## Rigging

- Before deciding on a location, always make sure there is easy access to the product for maintenance and programming.
- Make sure adequate ventilation is provided around the product.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight. (see the [Technical Specifications](#))
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The rubber feet also serve as floor supports and allow for surface mounting. When mounting the product on the floor, make sure that the product and cables are away from people and vehicles.

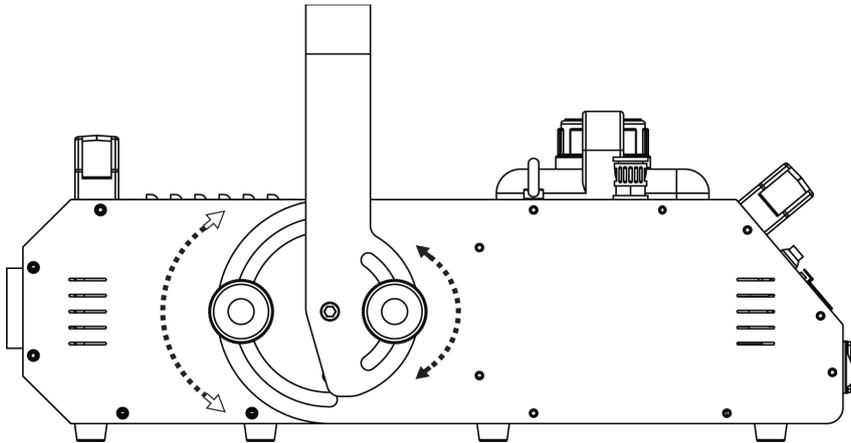
## Mounting Diagram



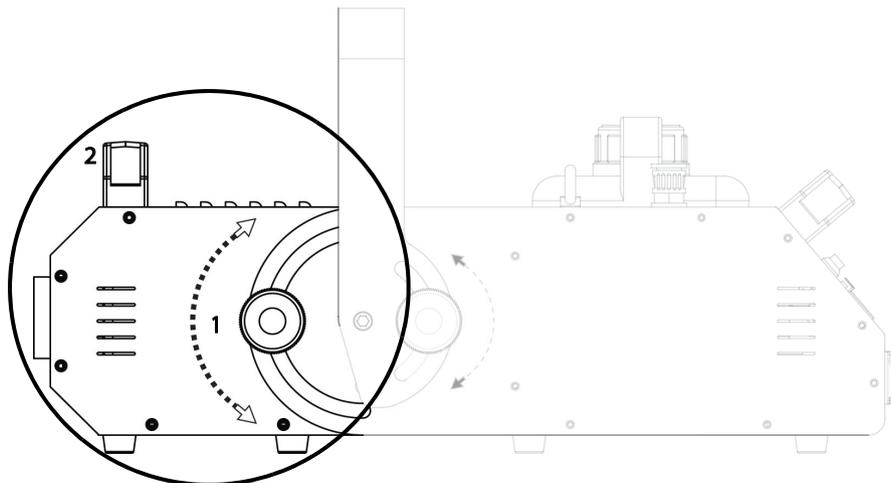
When using only one mounting clamp with this fixture, you must use a clamp with a captive bolt to prevent accidental loosening.

### Adjust the Tilt

1. Install the product (either hanging or surface mount).



2. Use the bracket adjustment knob (black arrow in above image) to ensure horizontal hanging, if necessary.



3. Loosen the angle adjustment knob<sup>1</sup>.
4. Grasp the angle adjustment handle<sup>2</sup> firmly, and gently tilt the front portion either up or down.
5. Tighten the angle adjustment knob at desired angle.

## 4. Operation

### Control Panel Operation

To access the control panel functions, use the four buttons located underneath the display. Please refer to the [Product Overview](#) to see the button locations on the control panel.

Button	Function
<MENU>	Press to exit from the current menu or function.
<UP>	Press to scroll up the list of options or to find a higher value.
<DOWN>	Press to scroll down the list of options or to find a lower value.
<ENTER>	Press to activate a menu option or set the selected value.
<MANUAL>	Triggers fog output while held.

### Menu Map

Mode	Programming Levels		Description
Address	Addr	d 1–d512	Sets the DMX starting address
Auto Cut-Off	orL	on oFF	Enables/disables auto cut-off

### Auto Cut-Off

Auto cut-off will automatically stop fog output when the fluid tank is empty. Add more fog fluid to continue using the product.

### DMX Linking

The Hurricane 1800 Flex works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website [http://www.chauvetlighting.com/downloads/DMX\\_Primer\\_rev05\\_WO.pdf](http://www.chauvetlighting.com/downloads/DMX_Primer_rev05_WO.pdf).

### Configuration (DMX)

Set the product in DMX mode to control with a DMX controller.

1. Connect the product to a suitable power outlet, and turn the power switch to on.
2. Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product.

### DMX Starting Address

When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.

The Hurricane 1800 Flex uses 1 DMX channel, which defines the highest configurable address to **512**.

For information about the DMX protocol, download the DMX Primer from [www.chauvetlighting.com](http://www.chauvetlighting.com).

To select the starting address, do the following:

1. Press <MENU> repeatedly until **Addr** shows on the display.
2. Press <ENTER> and **d 1–d512** will show on the display.
3. Use <UP> or <DOWN> to select the starting address.
4. Press <ENTER>.

### DMX Channel Assignments and Values

#### 1-Ch

Channel	Function	Value	Percent/Setting
1	Fog Output	000 ⇔ 005	No function
		006 ⇔ 255	0–100%

Fog output is variable, depending on the status of the heater and environment.

## Remote Operation

The Hurricane 1800 Flex can be operated manually, or with the included wired timer controller (FC-T). The Manual button is located on the rear of the unit. See the [Product Overview](#). Additionally, the product can be operated with the FC-M manual wired remote or the FC-W wireless remote, available separately.



**The Hurricane 1800 Flex operates according to the following priority control levels:**

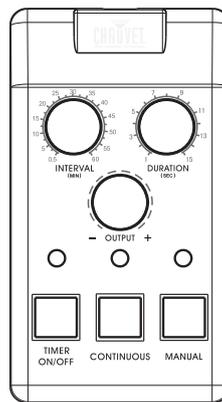
1. A DMX controller will take priority over both the Manual button and the FC-T.
2. The Manual button will take priority over the FC-T.
3. The FC-T has the lowest priority control level.

## Wired Timer Controller (FC-T) Setup

The FC-T wired timer controller allows you to automatically trigger fog output by setting output, interval time, and duration time. LED indicator lights display the machine and controller's current state. Rotary knobs set interval, output, and duration times, while manual and continuous buttons allow overriding control.

1. Plug in the fog machine to power.
2. Plug in the wired timer controller to the Remote Connector socket on the back of the fog machine. (See the [Product Overview](#))
3. Allow the Hurricane 1800 Flex three to four minutes to heat up before continuing.

### FC-T Wired Timer Controller Overview



## Wired Timer Controller (FC-T) Operation

Option	Function
<b>INTERVAL</b>	Sets amount of time between outputs of fog in Timer mode.
<b>DURATION</b>	Sets duration of outputs of fog in Timer mode.
<b>OUTPUT</b>	Sets volume of fog output.
<b>TIMER ON/OFF</b>	Activates Timer mode.
<b>CONTINUOUS</b>	Activates Continuous Output mode.
<b>MANUAL</b>	Triggers fog output while held.

The FC-T wired timer controller has three modes of operation: timer, continuous, and manual.

### Timer Mode

To trigger the Hurricane 1800 Flex with the timer function, follow the instructions below:

1. Set the desired output level with the **OUTPUT** knob.
2. Set the **INTERVAL** and **DURATION** knobs to the desired positions.
3. Press the **<TIMER ON/OFF>** latching button. The LED indicator above the button will light up. The timer will now run as set by the **INTERVAL**, **DURATION**, and **OUTPUT** knobs.
4. Press the **<TIMER ON/OFF>** button again to turn off the timer.



**The **<MANUAL>** button will override the timer.**

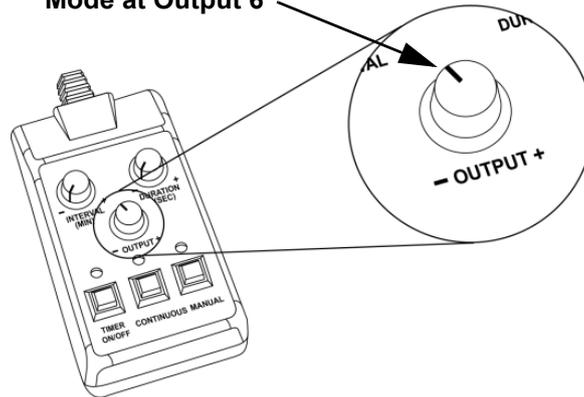
## Operation

### Continuous Mode

To trigger the Hurricane 1800 Flex to continuously cycle fog, follow the instructions below:

1. Set the desired output level with the **OUTPUT** knob.
2. Press the **<CONTINUOUS>** latching button. The LED indicator above the button will light up. The fog machine outputs fog until the **<CONTINUOUS>** button is pressed again.
3. Press the **<CONTINUOUS>** button again to stop the fog output.

#### Uninterrupted Continuous Mode at Output 6



In order for Continuous mode to run uninterrupted, without the Hurricane 1800 Flex stopping to reheat, set the **OUTPUT** knob no higher than 6. At Output levels above 6, the fogger will cycle through intermittent bursts of fog during its reheating program.



- The duration of Continuous fog output is based on the capacity of the tank.
- Fluid consumption will be significantly increased during Continuous mode.

### Manual Mode

To trigger the Hurricane 1800 Flex manually, do the following:

1. Set the desired output level with the **OUTPUT** knob.
2. Press and hold the **<MANUAL>** button on the wired timer controller. The LED indicator above the button will light up. The fog machine will output fog for as long as you hold down the **<MANUAL>** button.
3. Release the **<MANUAL>** button to stop the fog output.

### Optional Wired Manual Remote Control (FC-M)

The optional FC-M wired manual remote control allows the user to start and stop the fog output. It operates the same as the Manual button on the product, with the addition of a **READY** indicator LED.

1. Plug in the fog machine to power.
2. Plug in the wired manual remote control to the Remote Connector socket on the back of the fog machine. (See the [Product Overview](#))
3. Wait for the **READY** indicator LED to light up, indicating the Hurricane 1800 Flex is heated enough to produce fog.
4. Press and hold the **<FOG>** button on the wired manual remote control.
5. Release the **<FOG>** button to stop the fog output.

#### FC-M Manual Remote Control Overview



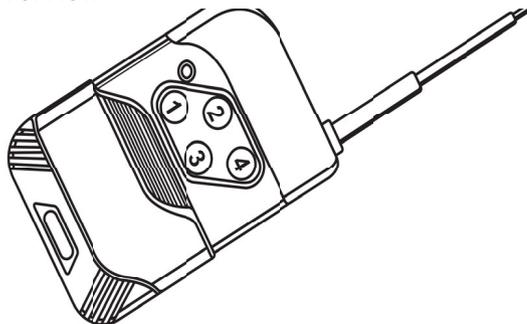
- The Hurricane 1800 Flex unit may start producing fog intermittently to allow for fluid reheating after a period of continuous fog output. This is a normal occurrence.
- The duration of manual fog output is based on the capability of the fog machine.

### Optional Wireless Remote (FC-W)

The optional FC-W wireless remote allows the user to trigger the Hurricane 1800 Flex to produce fog from up to 100 ft away.

1. Plug in the fog machine to power.
2. Plug the FC-W wireless remote receiver into the Remote Connector on the back of the Hurricane 1800 Flex. (See the [Product Overview](#))
3. Allow the Hurricane 1800 Flex three to four minutes to heat up.
4. Press and hold the **<1>**, **<2>**, **<3>**, or **<4>** button on the wireless remote. (Download the FC-W User Manual from [www.chauvetlighting.com](http://www.chauvetlighting.com) for more information on addressing the FC-W)
5. Release the button to stop the fog output.

#### FC-W Wireless Remote Overview



- Ensure the FC-W has an unobstructed view of the receiver for maximum performance.
- The **<2>**, **<3>**, and **<4>** buttons are reserved for future use.

### Fluid Tank Indicator Lights

The Hurricane 1800 Flex has indicator LEDs that light up the fluid tank to indicate the status of the product, as follows:

- Red - The heater is currently warming up.
- Flashing Red - The heater is currently warming and no fluid is detected.
- Blue - The heater is ready to produce fog.
- Flashing Blue - The heater is ready to produce fog and no fluid is detected.

## 5. Maintenance

### Fogger Maintenance

Do not allow the fogger to become clogged. After every 40 hours of continuous operation, use CHAUVET Fog Cleaner Quart (FCQ) through the system to prevent the accumulation of particulate matter in the heating element.

The recommended cleaning procedure is as follows:

1. Unplug the product from power.
2. Empty all fog fluid from the machine.
3. Add cleaning solution to the tank.
4. Connect the product to power and allow it to warm up.
5. Run the unit in a well-ventilated area until the tank is almost empty. Do not allow the pump to run dry.
6. Refill with fogger fluid to continue using the fogger. Run the machine briefly to clear any remaining cleaning solution from the pump and heater.



**Do Not operate the machine without fluid at any time.**



**Fog Cleaner Quart (FCQ) was specifically developed by Chauvet to clean your Hurricane 1800 Flex. Make sure you use FCQ regularly, no longer than 90 days between cleanings, to increase the life of your product.**

### Storage

Before storing the fogger, run FCQ through the system as described in the cleaning procedure above; however, only follow steps 1 through 5. **Do Not refill the tank with fog fluid if storing the fogger.** Cleaning the system prior to storage will help prevent any particles from condensing inside the pump or heater while not in use.



**Test-run your Hurricane 1800 Flex on a monthly basis to achieve the best performance.**

## 6. General Troubleshooting

Mode	Indicator Status	Possible Cause	Possible Action
No output or short output	Red	Heater warming up	Allow the product to warm up completely. This should take less than 10 minutes.
	Red flashing	Air bubble in fluid line	Allow the product to warm up completely.
			Turn fog machine 45° to flatten out the bubble and allow the fog fluid to flow properly.
			Turn off the product for 5 seconds, and then turn it back on. Repeat as necessary. After more than 10 attempts, contact Customer Service.
	Blue	Incorrect fluid	Clean thoroughly with CHAUVET FCQ. For full instructions, see <a href="#">Fogger Maintenance</a> . Refill with CHAUVET water-based fog fluid.
Blocked pipes		Contact Customer Service.	
Failing part		Contact Customer Service.	
Spitting fluid	Blue blinking	Incorrect fluid	Clean thoroughly with CHAUVET FCQ. For full instructions, see <a href="#">Fogger Maintenance</a> . Refill with CHAUVET water-based fog fluid.
		Blocked pipes	Contact Customer Service.
		Failing part	Contact Customer Service.
	Blue	Incorrect fluid	Clean thoroughly with CHAUVET FCQ. For full instructions, see <a href="#">Fogger Maintenance</a> . Refill with CHAUVET water-based fog fluid.
		Blocked pipes	Contact Customer Service.
		Failing part	Contact Customer Service.
Normal	Blue	Normal	Normal function.
Circuit breaker or fuse keeps blowing	N/A	Excessive load on the circuit	Make sure that the total load does not exceed the recommended capacity of the breaker or fuse's nominal current.
		Short circuit along the power lines	Check the power lines and power cords.
Product does not power up		No energy on power outlet	Check power outlet; Change to another outlet.
		Loose or damaged power cord	Check the power cord.
		Blown fuse	Replace blown fuse with a good one of the same type and rating.
	Internal problem	Contact Customer Service and send product for repair.	

Mode	Indicator Status	Possible Cause	Possible Action
Product does not respond to DMX	Blue	Wrong starting address on the product	Set the correct starting address on the product.
		Wrong polarity setting on the DMX controller	Change the signal polarity on the controller.
		Loose or damaged DMX cable	Check the DMX cable entering the faulty unit.
		Internal problem	Contact Customer Service and send product for repair.
Intermittent DMX Problems		Signal cables are not DMX compatible	Replace non-DMX cables with true DMX cables.
		Interference with AC or radio signals	Keep DMX cables away from AC wires or radio equipment.
		DMX cable too long	Use a shorter DMX cable or install an optically coupled DMX amplifier right before the product with intermittent problems.
	Terminator not connected	Install a terminator.	
False Sensor Reading (Priming)	Red	Air bubbles in fluid line	Fill the tank. While the unit is operating, remove but do not disconnect the fluid tank and tilt the machine at a 45° angle.
			Fill the tank. While the unit is operating, pinch the fluid line between your thumb and forefinger, and hold for 3 to 5 seconds creating a vacuum in the system. Release the pinched portion and allow the fluid to flow naturally.
Fill the tank. Allow the unit to reach the normal operating temperature and for the blue indicator to light. Set the output to the highest level. Power cycle the unit 1-2 times until the fluid reaches the sensor. The blue tank indicator light stops flashing.			
	Red	Empty fluid tank	Refill tank with the correct CHAUVET water-based fog fluid.

## 7. Technical Specifications

### Dimensions and Weight

Length	Width	Height	Weight
20.4 in (518 mm)	11.9 in (302 mm)	10.8 in (274 mm)	19 lb (8.9 kg)

**Note:** Dimensions in inches rounded to the nearest decimal digit.

### Power

Power Supply Type	Range	Voltage Selection
Model-specific	120 VAC, 60 Hz or 230 VAC, 50 Hz	Fixed
Parameter	120 V, 60 Hz	230 V, 50 Hz
Consumption	1,190 W	1,190 W
Operating Current	10 A	5 A
Fuse	F 13 A, 250 V	F 10 A, 250 V
Power I/O	U.S./Worldwide	UK/Europe
Power input connector	Hard-wired	Hard-wired
Power Cord plug	Edison (U.S.)	Local Plug

### Operation

Heat-up Time	Tank Capacity	Fluid Consumption
5 min	1 gal (3 l)	30 ml/min

### Fog Output

Output	Approved Fluids	Optional Controllers
25,000 cfm	FJU, HDF	FCW, FCM, WMS

### Thermal

Maximum External Temperature	Cooling System
104 °F (40 °C)	Convection

### Ordering

Product Name	Item Code	UPC Number
Hurricane 1800 Flex (120 V)	05071511	781462215255
Hurricane 1800 Flex (230 V)	05071513	781462218614



# Returns

In case you need to get support or return a product:

- If you are located in the US, contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in France, contact Chauvet France.
- If you are located in Germany, contact Chauvet Germany.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See [www.chauvetlighting.com](http://www.chauvetlighting.com) for distributors outside the US, UK, Ireland, Benelux, France, Germany, or Mexico.



**If you are located outside the US, UK, Ireland, Benelux, France, Germany, or Mexico, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website [www.chauvetlighting.com](http://www.chauvetlighting.com) for contact details.**

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

To submit a service request online, go to [www.chauvetdj.com/service-request](http://www.chauvetdj.com/service-request).

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.



**Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.**

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



**Chauvet reserves the right to use its own discretion to repair or replace returned product(s).**

## Contact Us

General Information	Technical Support
<b>Chauvet World Headquarters</b>	
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Visit the applicable website above to verify our contact information and instructions to request support. Outside the US, United Kingdom, Ireland, Mexico, France, Germany, or Benelux, contact the dealer of record.