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BEFORE YOU BEGIN

1. BEFORE YOU BEGIN

What Is Included

- Hurricane Haze 4D
- Power Cord
- Wired Timer Remote
- Hanging Bracket with Mounting Hardware
- Warranty Card
- Quick Reference Guide

Unpacking Instructions

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

Claims

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

<table>
<thead>
<tr>
<th>CONVENTION</th>
<th>MEANING</th>
</tr>
</thead>
<tbody>
<tr>
<td>1–512</td>
<td>A range of values</td>
</tr>
<tr>
<td>50/60</td>
<td>A set of values of which only one can be chosen</td>
</tr>
<tr>
<td>Settings</td>
<td>A menu option not to be modified</td>
</tr>
<tr>
<td>&lt;ENTER&gt;</td>
<td>A key to be pressed on the product’s control panel</td>
</tr>
<tr>
<td>ON</td>
<td>A value to be entered or selected</td>
</tr>
</tbody>
</table>

Symbols

<table>
<thead>
<tr>
<th>SYMBOL</th>
<th>MEANING</th>
</tr>
</thead>
<tbody>
<tr>
<td>⚠️</td>
<td>Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.</td>
</tr>
<tr>
<td>⚠️⚠️</td>
<td>Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.</td>
</tr>
<tr>
<td>🌐</td>
<td>Important installation or configuration information. The product may not function correctly if this information is not used.</td>
</tr>
<tr>
<td>📝</td>
<td>Useful information.</td>
</tr>
</tbody>
</table>

Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from www.chauvetdj.com.

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Before you begin

Product at a Glance

<table>
<thead>
<tr>
<th>Feature</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use on Dimmer</td>
<td>☒</td>
</tr>
<tr>
<td>Auto Programs</td>
<td>☒</td>
</tr>
<tr>
<td>Outdoor Use</td>
<td>☒</td>
</tr>
<tr>
<td>Auto-ranging Power Supply</td>
<td>☒</td>
</tr>
<tr>
<td>Sound-Active</td>
<td>☒</td>
</tr>
<tr>
<td>Replaceable Fuse</td>
<td>☑</td>
</tr>
<tr>
<td>DMX</td>
<td>☑</td>
</tr>
<tr>
<td>User-Serviceable</td>
<td>☒</td>
</tr>
<tr>
<td>Master/Slave</td>
<td>☒</td>
</tr>
</tbody>
</table>

Safety Notes

- Not intended for permanent installations.
- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect this product from the power source before cleaning it or replacing the fuse.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the power cord by pulling or tugging on the cord.
- If mounting this product overhead, always secure it to a fastening device using a safety cable.
- Do not mount this product on a flammable surface (e.g., wood, linoleum, carton, plastic, or carpet).
- Make sure there are no flammable materials close to the unit while operating.
- Do not touch the output nozzle on this product. It is very hot during operation and it may remain hot for several hours after turning the unit off.
- Do not drink the haze fluid. If you do, call your local emergency service (911 in the US) for help.
- Do not add perfume, alcohol, gasoline, or any other flammables to the haze fluid.
- Depending on the amount of haze generated, all haze machines may set off smoke detectors.
- In certain environments, haze fluid-based machines may leave a slippery residue on floors and surfaces.
- Do not use for space heating purposes.
- Use only CHAUVET DJ water-based haze fluid.
- Drain the tank before transporting the product.
- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated in the decal or rear panel of the product.
- This product is for indoor use only! To prevent risk of fire or shock, do not expose this product to rain or moisture.
- Always install this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the unit’s housing are blocked.
- Never connect this product to a dimmer or rheostat.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate this product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair this product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

Keep this User Manual for future use. If you sell the product, be sure that the purchaser receives this document.
2. **INTRODUCTION**

**Product Overview**

![Diagram of Hurricane Haze 4D](image)

**Product Dimensions**

<table>
<thead>
<tr>
<th>Dimension</th>
<th>Measurement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fluid Tank</td>
<td>15.5 in (396 mm)</td>
</tr>
<tr>
<td>Blower Fan</td>
<td>9.6 in (245 mm)</td>
</tr>
<tr>
<td>DMX In/Out</td>
<td>11 in (277 mm)</td>
</tr>
</tbody>
</table>
3. **Setup**

**AC Power**

The Hurricane Haze 4D has a fixed voltage power supply and it can work with an input voltage of either 120 VAC, 60 Hz or 230 VAC, 50 Hz, depending on the specific model.

To determine the product’s power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product’s back panel, or refer to the product’s specifications chart. The listed current rating indicates the product’s average current draw under normal conditions.

- Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

**Fuse Replacement**

1. Wedge the tip of a flat-head screwdriver into the slot of the fuse holder.
2. Pry the fuse holder out of the housing.
3. Remove the blown fuse from the holder and replace with a fuse of the exact same type and rating.
4. Insert the fuse holder back in place and reconnect power.

Disconnect the product from the power outlet before replacing the fuse.
**Mounting**

Before mounting the product, read and follow the safety recommendations indicated in the [Safety Notes](#).

**Orientation**

⚠️ This product may NOT be tilted. This product should be level when on a surface or when mounted.

**Rigging**

- Before deciding on a location, always make sure there is easy access to the product for maintenance and fluid replenishment.
- Make sure adequate ventilation is provided around the product.
- Make sure that the structure or surface onto which you are mounting the product can support the product’s weight. (see the [Technical Specifications](#))
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, such as an elevated platform or a truss.
- When rigging the product onto a truss, you should use a mounting clamp of appropriate weight capacity. The bracket has 13-mm holes, which are appropriate for this purpose.
- The rubber feet also serve as floor supports and allow for surface mounting. When mounting the product on the floor, make sure that the product and cables are away from people and vehicles.

**Mounting Diagram**

While operating the Hurricane Haze 4D, make sure there is adequate haze fluid in the machine to prevent pump and heater damage. When the haze fluid level becomes low, simply add more haze fluid to continue using the Hurricane Haze 4D.
4. OPERATION

Hurricane Haze 4D Control Priority

The Hurricane Haze 4D operates according to the following priority control levels:

1. A DMX controller takes the highest priority, and will override both the Wired Timer Remote and the manual control knobs.
2. The manual control knobs will override the Wired Timer Remote, but not a DMX controller.
3. The Wired Timer Remote has the lowest priority.

Control Panel Operation

To access the control panel functions, use the four buttons located underneath the display, and the two manual control knobs located to the right of the display. Please refer to the Product Overview to see the button and knob locations on the control panel.

### BUTTON | FUNCTION
--- | ---
<MENU> | Press to find an operation mode or to back out of the current menu option
<UP> | Press to scroll up the list of options or to find a higher value
<DOWN> | Press to scroll down the list of options or to find a lower value
<ENTER> | Press to activate a menu option or a selected value

Manual Control Knobs

The manual control knobs allow for operation of the Hurricane Haze 4D without a controller.

### KNOB | FUNCTION
--- | ---
Fan Speed | Left knob. Turn clockwise to increase fan speed from 1–100
Haze Output | Right knob. Turn clockwise to increase haze output from 0–100

Menu Map

| PROGRAMMING LEVELS | DESCRIPTION |
--- | ---

#### Configuration (DMX)

The Hurricane Haze 4D works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website [http://www.chauvetlighting.com/downloads/DMX_Primer_rev05_WO.pdf](http://www.chauvetlighting.com/downloads/DMX_Primer_rev05_WO.pdf).

Starting Address

When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.

The Hurricane Haze 4D uses 2 DMX channels, which defines the highest configurable address to 511. If you are not familiar with the DMX protocol, download the DMX Primer from [www.chauvetdj.com](http://www.chauvetdj.com).

To select the starting address, do the following:

1. Press <MENU> repeatedly until d _ _ shows on the display.
2. Use <UP> or <DOWN> to select the starting address.
3. Press <ENTER>.

### DMX Channel Assignments and Values

| CHANNEL | FUNCTION  | VALUE | PERCENT/SETTING |
--- | --- | --- | ---|
1 | Fan Speed | 000 ☯ 255 | Low to high |
2 | Haze Output | 000 ☯ 255 | Low to high |
Wired Timer Remote Setup
The Wired Timer Remote allows you to automatically trigger haze output by setting output, interval time, and duration time. LED indicator lights display the machine and controller’s current state. Rotary knobs set interval, output, and duration times, while manual and continuous buttons allow overriding control.

1. Plug in the haze machine to power.
2. Plug in the wired timer controller to the Remote socket on the back of the haze machine. (See the Product Overview.)
3. Allow the Hurricane Haze 4D three to four minutes to heat up before continuing.

Wired Timer Remote Overview

Wired Timer Remote Operation
The Wired Timer Remote has three modes of operation: timer, continuous, and manual.

Timer Mode
To trigger the Hurricane Haze 4D with the timer function, follow the instructions below:

1. Set the desired output level with the OUTPUT knob.
2. Set the INTERVAL and DURATION knobs to the desired positions.
   - The INTERVAL knob sets the amount of time in between bursts of haze.
   - The DURATION knob sets the length of time that the haze machine will run during the burst.
3. Press the <TIMER ON/OFF> latching button. The LED indicator above the button will light up.
   The timer will now run as set by the INTERVAL, DURATION, and OUTPUT knobs.
4. Press the <TIMER ON/OFF> button again to turn off the timer.

   The MANUAL Button will override the timer function.

Continuous Mode
To trigger the Hurricane Haze 4D to continuously cycle haze, follow the instructions below:

1. Set the desired output level with the OUTPUT knob.
2. Press the <CONTINUOUS> latching button. The LED indicator above the button will light up. The haze machine outputs haze until the <CONTINUOUS> button is pressed again.
3. Press the <CONTINUOUS> button again to stop the haze output.

   - The duration of Continuous haze output is based on the capacity of the tank.
   - Fluid consumption will be significantly increased during Continuous mode.

Manual Mode
To trigger the Hurricane Haze 4D manually, do the following:

1. Set the desired output level with the OUTPUT knob.
2. Press and hold the <MANUAL> button on the Wired Timer Remote. The LED indicator above the button will light up. The haze machine will output haze for as long as you hold down the <MANUAL> button.
3. Release the <MANUAL> button to stop the haze output.
5. MAINTENANCE AND STORAGE

Hazer Maintenance
Do not allow the hazer to become clogged. After every 40 hours of continuous operation, use CHAUVET Fog Cleaner Quart (FCQ) through the system to prevent the accumulation of particulate matter in the heating element.

The recommended cleaning procedure is as follows.

1. Unplug the product from power.
2. Empty all haze fluid from the machine.
3. Add cleaning solution to the tank.
4. Connect the product to power and allow it to warm up.
5. Run the unit in a well-ventilated area until the tank is almost empty. Do not allow the pump to run dry.
6. Refill with haze fluid to continue using the hazer. Run the machine briefly to clear any remaining cleaning solution from the pump and heater.

Do Not operate the machine without fluid at any time.

Fog Cleaner Quart (FCQ) was specifically developed by Chauvet to clean your Hurricane Haze 4D. Make sure you use FCQ regularly, no longer than 90 days between cleanings, to increase the life of your product.

Storage
Before storing the hazer, run FCQ through the system as described in the cleaning procedure above; however, only follow steps 1 through 5. Do not refill the tank with haze fluid if storing the hazer. Cleaning the system prior to storage will help prevent any particles from condensing inside the pump or heater while not in use.

Test-run your Hurricane Haze 4D on a monthly basis to achieve the best performance.

Powering off the unit for transport
Follow these instructions to prevent leaks, and allow the air pump to entirely clear the fluid line and heater of the haze fluid before power off.

To prevent spills or leaks before, during, or after transport, Chauvet recommends the following steps for your Hurricane Haze 4D:

1. Turn the “Haze Volume” output to off.
2. Wait 30-45 seconds.
3. When there is no more haze fluid in the output line, turn off the machine by pressing the power switch.
## 6. Technical Specifications

### Dimensions and Weight

<table>
<thead>
<tr>
<th>LENGTH</th>
<th>WIDTH</th>
<th>HEIGHT</th>
<th>WEIGHT</th>
</tr>
</thead>
<tbody>
<tr>
<td>11 in (277 mm)</td>
<td>15.5 in (396 mm)</td>
<td>9.6 in (245 mm)</td>
<td>13.2 lb (6 kg)</td>
</tr>
</tbody>
</table>

**Note:** Dimensions in inches rounded to the nearest decimal digit.

### Power

<table>
<thead>
<tr>
<th>Power Supply Type</th>
<th>Range</th>
<th>Voltage Selection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model-specific</td>
<td>120 VAC, 60 Hz, or 230 VAC, 50 Hz</td>
<td>Fixed</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Parameter</th>
<th>120 V, 60 Hz</th>
<th>230 V, 50 Hz</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumption</td>
<td>1120 W</td>
<td>1120 W</td>
</tr>
<tr>
<td>Operating Current</td>
<td>8.1 A</td>
<td>4.8 A</td>
</tr>
<tr>
<td>Fuse</td>
<td>F 15 A, 250 V</td>
<td>F 15 A, 250 V</td>
</tr>
</tbody>
</table>

### Operation

<table>
<thead>
<tr>
<th>Heat-Up Time</th>
<th>Tank Capacity</th>
<th>Fluid Consumption</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 min</td>
<td>9 gal (3.75 l)</td>
<td>10 ml/min</td>
</tr>
</tbody>
</table>

### Fog Output

<table>
<thead>
<tr>
<th>Output</th>
<th>4300 cfm</th>
</tr>
</thead>
</table>

### Thermal

<table>
<thead>
<tr>
<th>Maximum External Temperature</th>
<th>Cooling System</th>
</tr>
</thead>
<tbody>
<tr>
<td>104 °F (40 °C)</td>
<td>Convection</td>
</tr>
</tbody>
</table>

### DMX

<table>
<thead>
<tr>
<th>I/O Connector</th>
<th>Channel Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-pin XLR</td>
<td>2</td>
</tr>
</tbody>
</table>

### Ordering

<table>
<thead>
<tr>
<th>Product Name</th>
<th>Item Code</th>
<th>UPC Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hurricane Haze 4D (120 V)</td>
<td>05071211</td>
<td>781462215590</td>
</tr>
<tr>
<td>Hurricane Haze 4D (230 V)</td>
<td>05071212</td>
<td>781462215606</td>
</tr>
</tbody>
</table>
RETURNS

In case you need to get support or return a product:

- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See www.chauvetdj.com for distributors outside the U.S., UK, Ireland, Mexico, or Benelux.

If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website www.chauvetdj.com for contact details.

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.

Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.

Chauvet reserves the right to use its own discretion to repair or replace returned product(s).
## CONTACT US

### World Headquarters

<table>
<thead>
<tr>
<th>General Information</th>
<th>Technical Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: 5200 NW 108th Ave.</td>
<td>Voice: (954) 577-4455 (Press 4)</td>
</tr>
<tr>
<td>Sunrise, FL 33351</td>
<td>Fax: (954) 756-8015</td>
</tr>
<tr>
<td>Voice: (954) 577-4455</td>
<td>Email: <a href="mailto:tech@chauvetlighting.com">tech@chauvetlighting.com</a></td>
</tr>
<tr>
<td>Fax: (954) 929-5560</td>
<td>Website: <a href="http://www.chauvetlighting.com">www.chauvetlighting.com</a></td>
</tr>
<tr>
<td>Toll Free: (800) 762-1084</td>
<td></td>
</tr>
</tbody>
</table>

### EUROPE

<table>
<thead>
<tr>
<th>General Information</th>
<th>Technical Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: Stokstraat 18</td>
<td>Email: <a href="mailto:eutech@chauvetlighting.eu">eutech@chauvetlighting.eu</a></td>
</tr>
<tr>
<td>9770 Kruishoutem</td>
<td>Website: <a href="http://www.chauvetlighting.eu">www.chauvetlighting.eu</a></td>
</tr>
<tr>
<td>Belgium</td>
<td></td>
</tr>
<tr>
<td>Voice: +32 9 388 93 97</td>
<td></td>
</tr>
</tbody>
</table>

### MEXICO

<table>
<thead>
<tr>
<th>General Information</th>
<th>Technical Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: Av. de las Partidas, 34-3B, Zona Industrial Lerma</td>
<td>Email: <a href="mailto:servicio@chauvet.com.mx">servicio@chauvet.com.mx</a></td>
</tr>
<tr>
<td>Lerma, Mexico C.P. 52000</td>
<td>Website: <a href="http://www.chauvet.com.mx">www.chauvet.com.mx</a></td>
</tr>
<tr>
<td>Voice: +52 (728) 285-5000</td>
<td></td>
</tr>
</tbody>
</table>

Visit the applicable website above to verify our contact details and instructions to request support. Outside the U.S., United Kingdom, Ireland, Mexico or Benelux, contact the dealer of record.