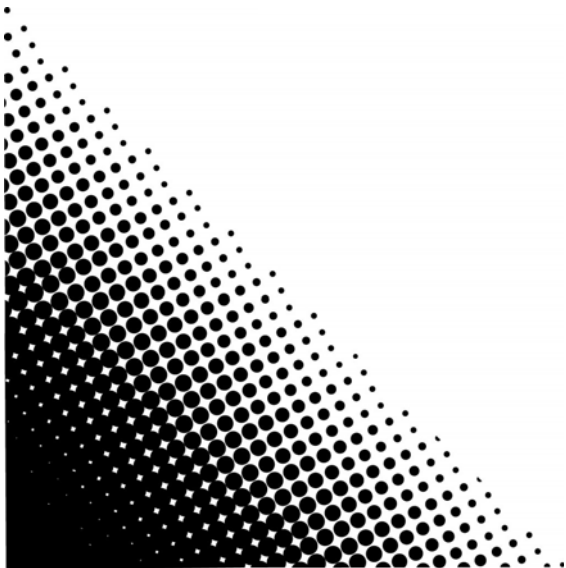
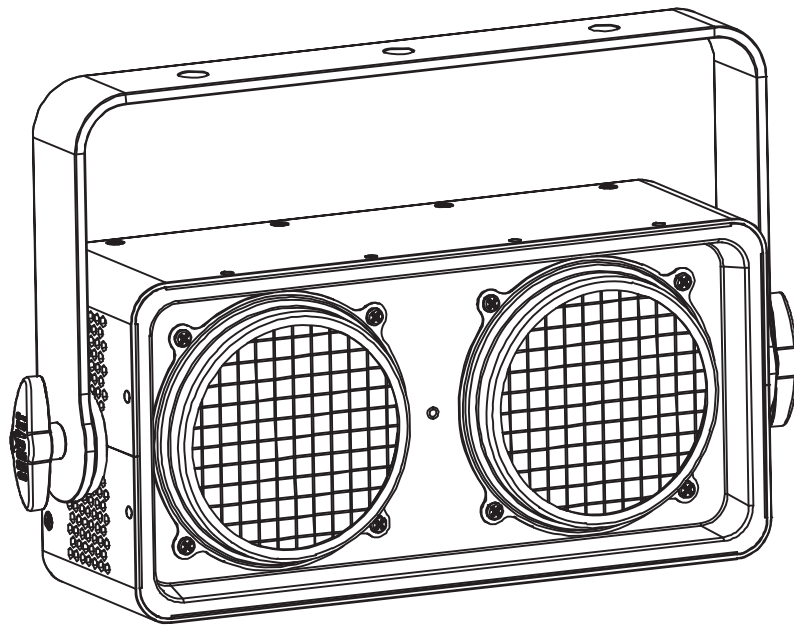


# SHOCKER 2

## User Manual



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# 1. BEFORE YOU BEGIN

## What Is Included

- Shocker 2
- Power Cord
- Hanging Bracket
- Expansion bracket
- Warranty Card
- Quick Reference Guide
- User Manual

## Unpacking Instructions

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

## Claims





If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

## Text Conventions

CONVENTION	MEANING
<b>1–512</b>	A range of values
<b>50/60</b>	A set of values of which only one can be chosen
<b>Settings</b>	A menu option not to be modified
<b>&lt;ENTER&gt;</b>	A key to be pressed on the product's control panel
<b>ON</b>	A value to be entered or selected

## Symbols

SYMBOL	MEANING
	Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.

## Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from [www.chauvetdj.com](http://www.chauvetdj.com).










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## Product at a Glance

Use on Dimmer		Auto Programs	
Outdoor Use		Auto-ranging Power Supply	
Sound-Active		Replaceable Fuse	
DMX		User-Serviceable	
Master/Slave			

## Safety Notes



- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Avoid direct eye exposure to the light source while the product is on.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Do not touch the product's housing when operating because it may be very hot.



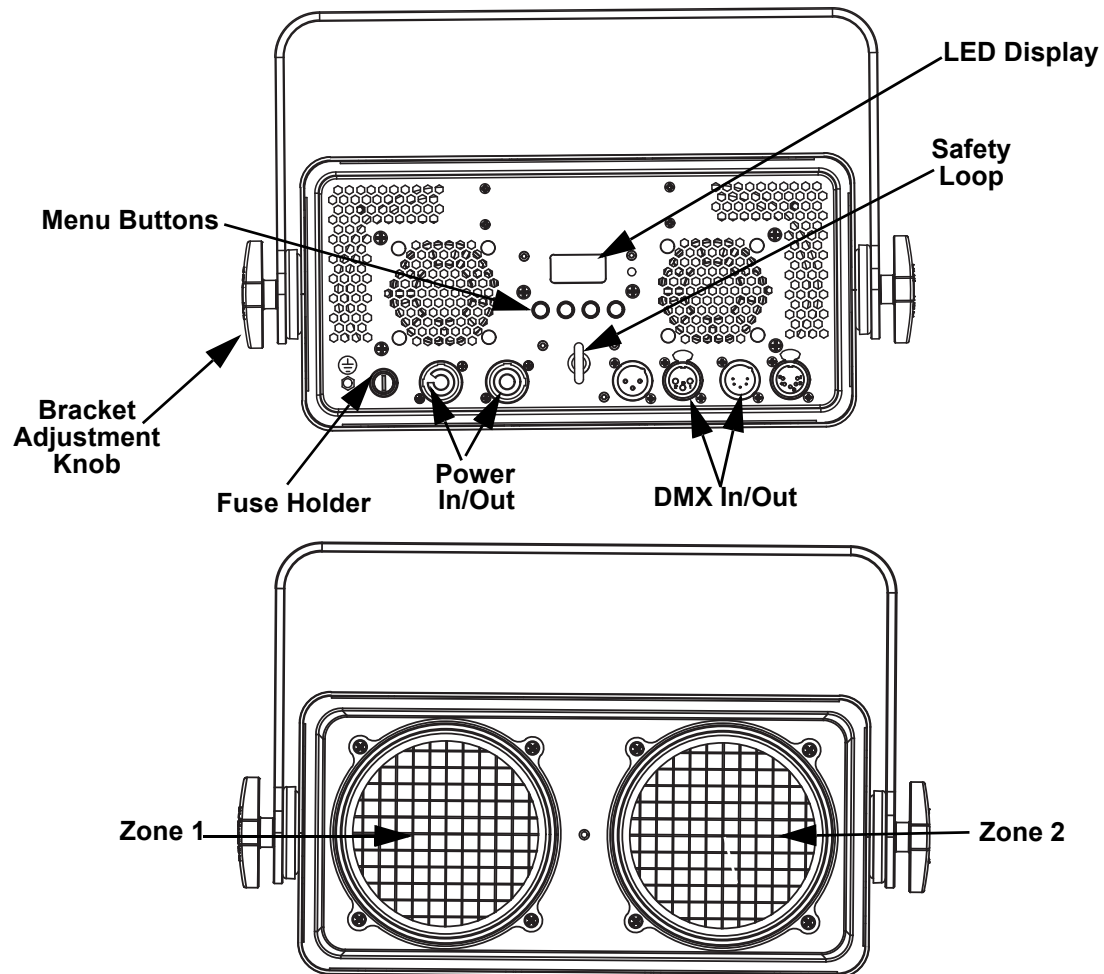
- The product is not intended for permanent installation.
- Do not expose the product to rain or moisture.
- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product's housing are blocked.
- Never connect the product to a dimmer.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

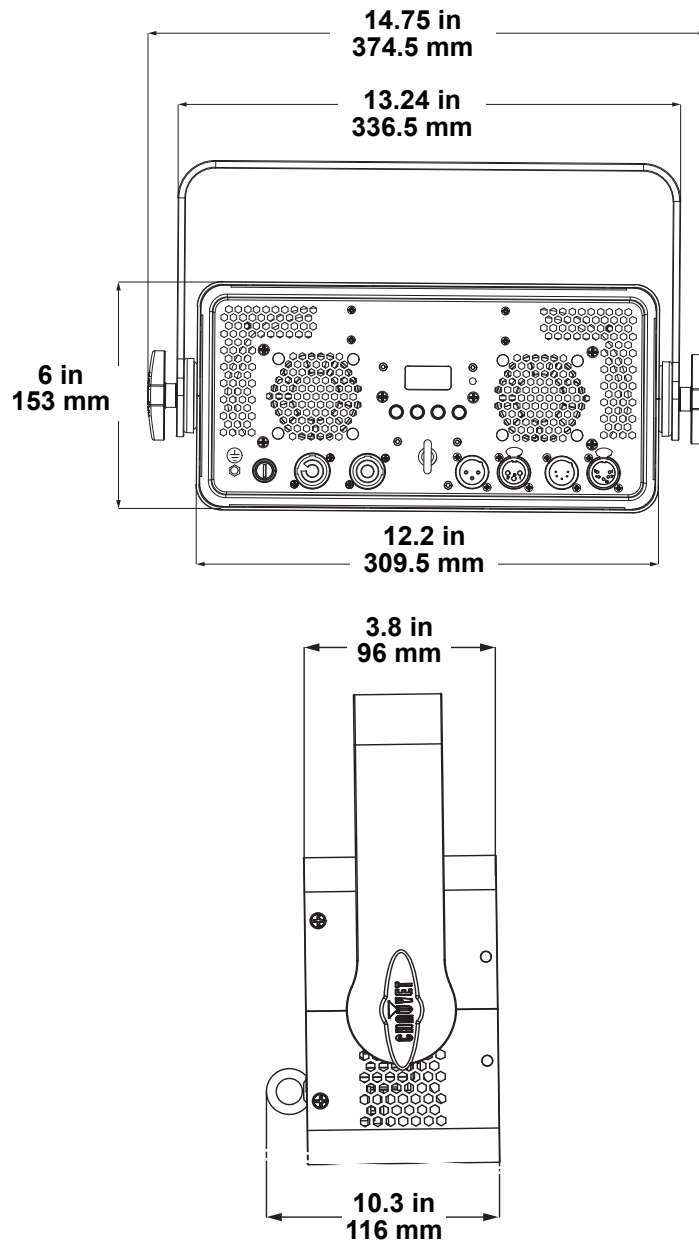


Keep this User Manual for future use. If you sell the product to someone else, be sure that they also receive this document.

## 2. INTRODUCTION

### Product Overview



**Product Dimensions**

## 3. SETUP

### AC Power

The Shocker 2 has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



- **Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.**
- **To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.**



**Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.**

### Fuse Replacement

1. Disconnect this product from the power outlet.
2. Using a Phillips-head screwdriver, unscrew the fuse holder cap from the housing.
3. Remove the blown fuse and replace with another fuse of the same type and rating (T 2 A, 250 V).
4. Screw the fuse holder cap back in place and reconnect power.

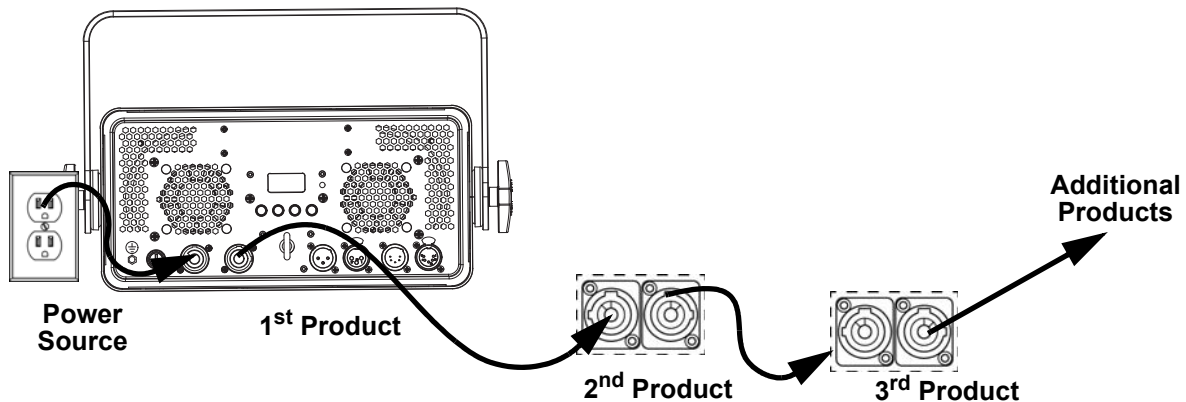


**Disconnect the product from the power outlet before replacing the fuse.**

### Power Linking

The product provides power linking via the powerCON® outlet located in the back of the product. Please see the diagram below for further explanation.

#### Power Linking Diagram



**You can power link up to 6 Shocker 2 products on 120 VAC or up to 12 Shocker 2 products on 230 VAC.**



**The power linking diagram corresponds to the North American version of the product ONLY! If using the product in other markets, you must consult with the local Chauvet distributor as power linking connectors and requirements may differ in your country or region.**

### Mounting

Before mounting the product, read and follow the safety recommendations indicated in the [Safety Notes](#).

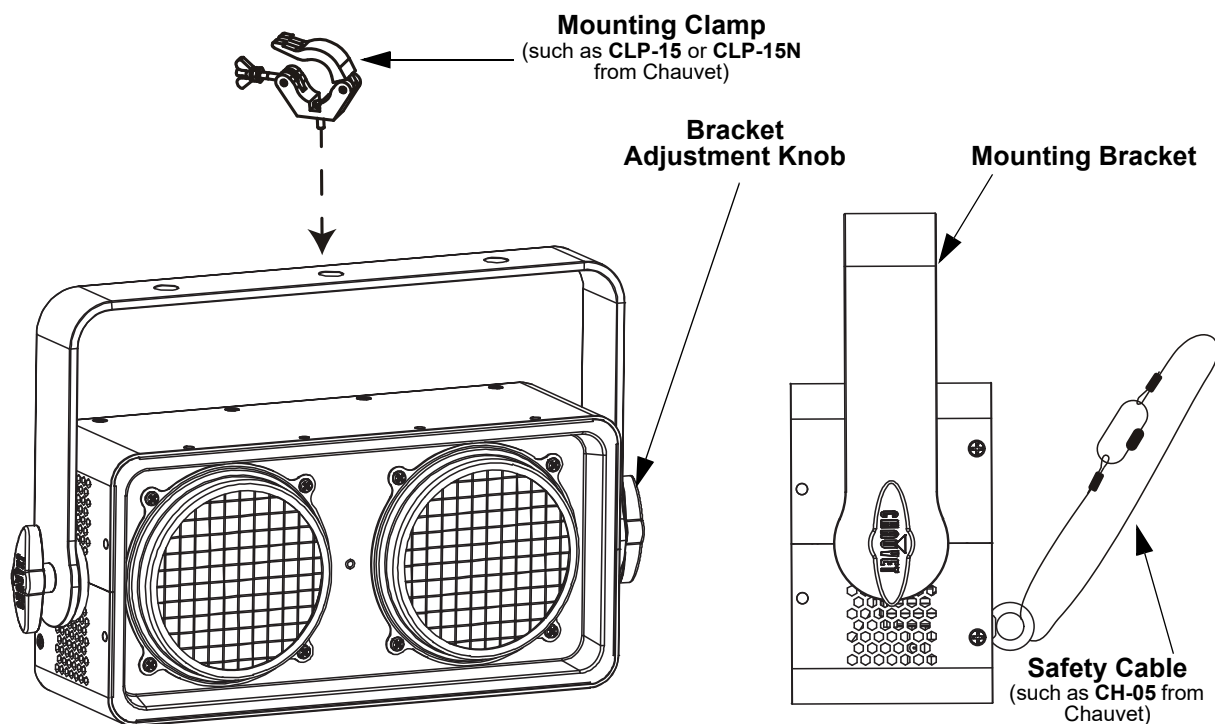
### Orientation

The Shocker 2 may be mounted in any position; however, make sure adequate ventilation is provided around the product.

### Rigging

- Before deciding on a location, always make sure there is easy access to the product for maintenance and programming purposes.
- Make sure adequate ventilation is provided around the product.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight. (see the [Technical Specifications](#))
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.

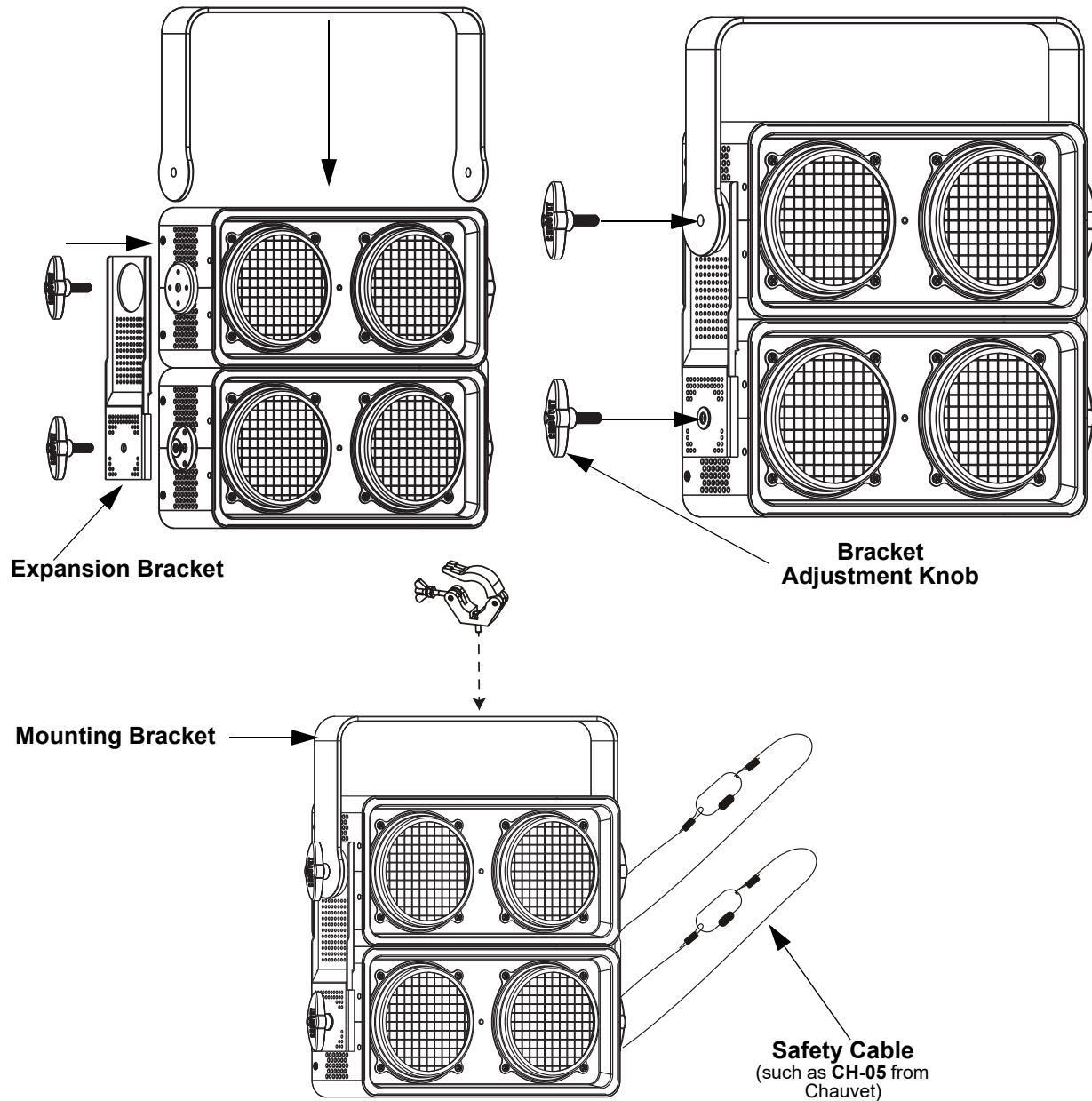
### Mounting Diagram





## Multi-Bracket Mounting

The Shocker 2 Expansion Brackets allow the creation of multi-fixture banks with ease. Link up to 2 products vertically from any mounting point. Make sure the mounting clamps are capable of supporting the combined weight of the products. For our CHAUVET line of mounting clamps, go to <http://trusst.com/products>.



## 4. OPERATION

### Control Panel Operation

To access the control panel functions, use the four buttons located underneath the display. Please refer to the [Product Overview](#) to see the button locations on the control panel.

BUTTON	FUNCTION
<MENU>	Press to find an operation mode or to back out of the current menu option
<UP>	Press to scroll up the list of options or to find a higher value
<DOWN>	Press to scroll down the list of options or to find a lower value
<ENTER>	Press to activate a menu option or a selected value

### Menu Map

MODE	PROGRAMMING LEVELS		DESCRIPTION
DMX Address	001-505		Selects DMX address
DMX Channel	1Ch		Sets 1-channel DMX mode and DMX starting address
	2Ch		Sets 2-channel DMX mode and DMX starting address
	4Ch		Sets 4-channel DMX mode and DMX starting address
	7Ch		Sets 7-channel DMX mode and DMX starting address
	8Ch		Sets 8-channel DMX mode and DMX starting address
Static	Dimmer	000 ⇄ 255	Sets the intensity of the light output
	Strobe	000 ⇄ 255	Selects the strobe frequency

MODE	PROGRAMMING LEVELS			DESCRIPTION
Automatic Show	Auto 1	Dimmer	000 ⇄ 255	Sets Auto mode programs 1–14
		Speed	000 ⇄ 255	
	Auto 2	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 3	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 4	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 5	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 6	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 7	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 8	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 9	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 10	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 11	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 12	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 13	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
	Auto 14	Dimmer	000 ⇄ 255	
		Speed	000 ⇄ 255	
Sound Show	Sound 1			Sound-active programs 1-5
	Sound 2			
	Sound 3			
	Sound 4			
	Sound 5			
Sensitivity	000-100			Sound sensitivity, low to high
Master/Slave	Master			Sets Master/Slave mode
	Slave			
Slave Mode	Slave 1			Selects slave modes 1-4
	Slave 2			
	Slave 3			
	Slave 4			
Dimmer Mode	Off			Dimmer off
	Dimmer 1			Selects dimmer modes 1-3
	Dimmer 2			
	Dimmer 3			

MODE	PROGRAMMING LEVELS	DESCRIPTION
<b>LED Frequency</b>	<b>600Hz</b>	Selects the PWM output frequency
	<b>1200Hz</b>	
	<b>2000Hz</b>	
	<b>4000Hz</b>	
	<b>6000Hz</b>	
	<b>25KHz</b>	
<b>Fan Mode</b>	<b>Auto</b>	Fan control
	<b>On</b>	
<b>Back Light</b>	<b>On</b>	Display backlight always on
	<b>10S</b>	Turns off display backlight after 10 sec of inactivity
	<b>20S</b>	Turns off display backlight after 20 sec of inactivity
	<b>30S</b>	Turns off display backlight after 30 sec of inactivity
<b>DMX Fail</b>	<b>Hold</b>	Continues last command upon loss of DMX signal
	<b>Blackout</b>	Blacks out product upon loss of DMX signal

## Configuration (DMX)

The Shocker 2 works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website <http://www.chauvetlighting.com>.

### Starting Address

When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.

The Shocker 2 uses up to 8 DMX channels, which defines the highest configurable address as **505**.

If you are not familiar with the DMX protocol, download the DMX Primer from [www.chauvetdj.com](http://www.chauvetdj.com).

To select the starting address, do the following:

1. Press **<MENU>** repeatedly until **1-Ch, 2-Ch, 4-Ch, 7-Ch, or 8-Ch** shows on the display.
2. Press **<ENTER>**.
3. Use **<UP>** or **<DOWN>** to select the starting address, from **001-506**.
4. Press **<ENTER>**.

### Static Mode

The Static mode allows for permanent dimmer and strobe presets without a DMX controller.

1. Go to the **Static** main level.
2. Select **Dimmer** or **Strobe**.
3. Select the desired value (**000-255**).

### Auto Programs

Auto programs allow for dynamic blinder effects without a DMX controller.

1. Go to the **Auto Show** main level
2. Select the desired auto (**Auto 1-14**).
3. Press **Enter**.
4. Select **Dimmer** or **Strobe**.
5. Select the desired value (**000-255**).

## Sound-Active Mode

To run the Shocker 2 in sound-active mode, do the following:

1. Press **<MENU>** repeatedly until **Sound Show** on the display.
2. Press **<ENTER>**.
3. Use **<UP>** or **<DOWN>** to select a sound-active program, from **Sound 1–5**.
4. Press **<ENTER>**.

## Sensitivity Mode

To change the sound sensitivity level, follow the instructions below.

1. Press **<MENU>** repeatedly until **Sensitivity** on the display.
2. Press **<ENTER>**.
3. Use **<UP>** or **<DOWN>** to select a sound-active program, from **(000-100)**.
4. Press **<ENTER>**.

## Master/Slave

The Master/Slave mode allows a group of Shocker 2 products (the slaves) to simultaneously duplicate the output of another Shocker 2 (the master) without a DMX controller.

To set each of the slaves:

1. Go to the **Master/Slave** main level
2. Select **Slave (1-4)**

To set the master:

1. Go to the **Master/Slave** main level
2. Select **Master**.
3. Select an auto program as explained in Auto Programs, or a static setting.



- The master is the one that runs a program whether in Auto or Static mode.
- Do not connect a DMX controller to the products configured for Master/Slave operation. The DMX controller may interfere with signals from the master.
- The master should be the first product in the daisy chain.

## Dimmer Profiles

This setting determines how fast the output of the Shocker 2 changes when you modify the output value. This setting provides four different options to simulate the dimming curve of an incandescent lighting product.

- Go to the **Dimmer Mode** main level.
- Select a dimmer curve (**OFF**, **Dimmer 1**, **Dimmer 2**, or **Dimmer 3**).

## LED Frequency

This option changes the Pulse Width Modulation (PWM) frequency of the LEDs on the Shocker 2.

1. Go to the **LED Frequency** main level.
2. Select PWM Frequency (**600Hz**, **1200Hz**, **2000Hz**, **4000Hz**, **6000Hz** or **25Khz**).

## Fan Mode

This setting determines how the fan speed on the Shocker 2 is set.

1. Go to the **Fan Mode** main level
2. Select **Auto** (fan speed will increase or decrease based on product temperature) or **On** (fan speed will always be at maximum).

## Back Light

This setting allows for selection of the amount of time the backlight on the Shocker 2's display stays on after the last button is pressed on the control panel.

1. Go to the **Back Light** main level.
2. Select **On** (remains on), **10S** (10 seconds), **20S** (20 seconds), or **30S** (seconds).

## DMX Fail

These options determine what happens when DMX signal is lost or interrupted

1. Go to the main level.
2. Select the **DMX FAIL** programming level.
3. Select either **HOLD** (holds the last received DMX input) or **BLACKOUT** (blacks out the product).

## System Information

This option displays the total number of hours the product has run, the installed software version, and the product's UID.

1. Go to the **Information** main level.
2. Select **Fixture Hours** or **Version**.

## Factory Reset

This option restores the Shocker 2 to factory default settings.

1. Go to the **Reset Factory** main level.
2. Select **No** or **Yes**.

## DMX Channel Assignments and Values

### 8Ch

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	Dimmer	000 ⇌ 255	0–100%
2	White 1	000 ⇌ 255	0–100%
3	White 2	000 ⇌ 255	0–100%
4	Strobe	000 ⇌ 010	No function
		011 ⇌ 132	Strobe, slow to fast
		133 ⇌ 255	Random strobe macros
5	Auto Programs	000 ⇌ 010	No function
		011 ⇌ 027	Auto program 1
		028 ⇌ 044	Auto program 2
		045 ⇌ 061	Auto program 3
		062 ⇌ 078	Auto program 4
		079 ⇌ 095	Auto program 5
		096 ⇌ 112	Auto program 6
		113 ⇌ 129	Auto program 7
		130 ⇌ 146	Auto program 8
		147 ⇌ 163	Auto program 9
		164 ⇌ 180	Auto program 10
		181 ⇌ 197	Auto program 11
		198 ⇌ 214	Auto program 12
		215 ⇌ 231	Auto program 13
		232 ⇌ 249	Auto program 14
		250 ⇌ 255	Sound show (program 4)
6	Auto Speed	000 ⇌ 255	Speed, slow to fast
	Sound Sensitivity	000 ⇌ 010	Sound sensitivity off
		011 ⇌ 255	Sound sensitivity, low to high
7	Master/Slave Mode	000 ⇌ 006	No function
		007 ⇌ 050	Master
		051 ⇌ 100	Slave 1
		101 ⇌ 150	Slave 2
		151 ⇌ 200	Slave 3
		201 ⇌ 255	Slave 4
8	Dimmer Speed Mode	000 ⇌ 051	Preset dimmer speed
		052 ⇌ 101	Dimmer speed mode off
		102 ⇌ 152	Dimmer speed mode 1, fastest speed
		153 ⇌ 203	Dimmer speed mode 2, middle speed
		204 ⇌ 255	Dimmer speed mode 3, slow speed

### 7Ch

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	Dimmer	000 ⇌ 255	0–100%
2	White 1	000 ⇌ 255	0–100%
3	White 2	000 ⇌ 255	0–100%
4	Strobe	000 ⇌ 010	No function
		011 ⇌ 255	Strobe, slow to fast

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
<b>5</b>	<b>Auto Programs</b>	<b>000 ⇔ 010</b>	No function
		<b>011 ⇔ 040</b>	Auto program 1
		<b>041 ⇔ 080</b>	Auto program 2
		<b>081 ⇔ 120</b>	Auto program 3
		<b>121 ⇔ 170</b>	Auto program 4
		<b>171 ⇔ 220</b>	Auto program 5
		<b>221 ⇔ 249</b>	Auto program 6
		<b>250 ⇔ 255</b>	Sound show (program 4)
<b>6</b>	<b>Auto Speed</b>	<b>000 ⇔ 255</b>	Speed, slow to fast
	<b>Sound Sensitivity</b>	<b>000 ⇔ 010</b>	Sound sensitivity off
		<b>011 ⇔ 255</b>	Sound sensitivity, low to high
<b>7</b>	<b>Dimmer Speed Mode</b>	<b>000 ⇔ 051</b>	Preset dimmer speed
		<b>052 ⇔ 101</b>	Dimmer speed mode off
		<b>102 ⇔ 152</b>	Dimmer speed mode 1, fastest speed
		<b>153 ⇔ 203</b>	Dimmer speed mode 2, middle speed
		<b>204 ⇔ 255</b>	Dimmer speed mode 3, slow speed

**4Ch**

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
<b>1</b>	<b>Dimmer</b>	<b>000 ⇔ 255</b>	0–100%
<b>2</b>	<b>White 1</b>	<b>000 ⇔ 255</b>	0–100%
<b>3</b>	<b>White 2</b>	<b>000 ⇔ 255</b>	0–100%
<b>4</b>	<b>Strobe</b>	<b>000 ⇔ 010</b>	No function
		<b>011 ⇔ 255</b>	Strobe, slow to fast

**2Ch**

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
<b>1</b>	<b>White 1</b>	<b>000 ⇔ 255</b>	0–100%
<b>2</b>	<b>White 2</b>	<b>000 ⇔ 255</b>	0–100%

**1Ch**

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
<b>1</b>	<b>Dimmer</b>	<b>000 ⇔ 255</b>	0–100%



## 5. MAINTENANCE

### Product Maintenance

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

1. Unplug the product from power.
2. Wait until the product is at room temperature.
3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
6. Softly drag any dirt or grime to the outside of the transparent surface.
7. Gently polish the transparent surfaces until they are free of haze and lint.



**Always dry the transparent surfaces carefully after cleaning them.**



**Do not spin the cooling fan using compressed air because it may damage it.**

## 6. TECHNICAL SPECIFICATIONS

### Dimensions and Weight

LENGTH	WIDTH	HEIGHT	WEIGHT
14.75in (375 mm)	4.6 in (116 mm)	6 in (153 mm)	10.4 lb (4.7 kg)

**Note:** Dimensions in inches rounded to the nearest decimal digit.

### Power

POWER SUPPLY TYPE	RANGE	VOLTAGE SELECTION
Switching (internal)	100 to 240 VAC, 50/60 Hz	Auto-ranging

PARAMETER	120 V, 60 Hz	230 V, 50 Hz
Consumption	154W	148 W
Operating Current	1.26 A	0.65 A
Power linking current (products)	8 A (6 products)	8A (12 products)
Fuse	T 2A, 250 V	T 2A, 250 V

POWER I/O	U.S./WORLDWIDE	UK/EUROPE
Power input connector	powerCON®-compatible	powerCON®-compatible
Power output connector	powerCON®-compatible	powerCON®-compatible
Power Cord plug	Edison (U.S.)	Local Plug

### Light Source

TYPE	COLOR	QUANTITY	POWER	CURRENT	LIFESPAN
LED	COB LEDs	2	85 W	3.6 A	50,000 hours

### Photometrics

STROBE RATE	BEAM ANGLE	FIELD ANGLE	ILLUMINANCE @ 2 M
0 to 400 Hz	51°	81°	1,080 lux per pod

### Thermal

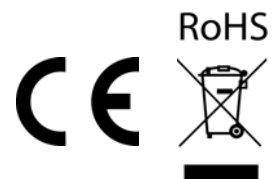
MAXIMUM EXTERNAL TEMPERATURE	COOLING SYSTEM
104 °F (40 °C)	Fan-assisted convection

### DMX

I/O CONNECTOR	CHANNEL RANGE
3-pin XLR	1, 2, 4, 7, or 8

### Ordering

PRODUCT NAME	ITEM NAME	ITEM CODE	UPC NUMBER
Shocker 2	SHOCKER2	0301453	781462218010



## RETURNS

In case you need to get support or return a product:

- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See [www.chauvetdj.com](http://www.chauvetdj.com) for distributors outside the U.S., UK, Ireland, Mexico, or Benelux.



**If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website [www.chauvetdj.com](http://www.chauvetdj.com) for contact details.**

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

To submit a service request online, go to [www.chauvetdj.com/service-request](http://www.chauvetdj.com/service-request).

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.



**Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.**

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



**Chauvet reserves the right to use its own discretion to repair or replace returned product(s).**

## CONTACT US

General Information	Technical Support
<b>World Headquarters</b>	
Address: 5200 NW 108th Ave. Sunrise, FL 33351 Voice: (954) 577-4455 Fax: (954) 929-5560 Toll Free: (800) 762-1084	Voice: (844) 393-7575 Fax: (954) 756-8015 Email: <a href="mailto:chauvetcs@chauvetlighting.com">chauvetcs@chauvetlighting.com</a> Website: <a href="http://www.chauvetdj.com">www.chauvetdj.com</a>
<b>UK</b>	
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115 Fax: +44 (0) 1773 511110	Email: <a href="mailto:UKtech@chauvetlighting.eu">UKtech@chauvetlighting.eu</a> Website: <a href="http://www.chauvetdj.eu">www.chauvetdj.eu</a>
<b>Benelux</b>	
Address: Stokstraat 18 9770 Kruishoutem Belgium Voice: +32 9 388 93 97	Email: <a href="mailto:BNLtech@chauvetlighting.eu">BNLtech@chauvetlighting.eu</a> Website: <a href="http://www.chauvetdj.eu">www.chauvetdj.eu</a>
<b>France</b>	
Address: 3, Rue Ampère 91380 Chilly-Mazarin France Voice: +33 1 78 85 33 59	Email: <a href="mailto:FRtech@chauvetlighting.fr">FRtech@chauvetlighting.fr</a> Website: <a href="http://www.chauvetdj.eu">www.chauvetdj.eu</a>
<b>Germany</b>	
Address: Bruno-Bürgel-Str. 11 28759 Bremen Germany Voice: +49 421 62 60 20	Email: <a href="mailto:DEtech@chauvetlighting.de">DEtech@chauvetlighting.de</a> Website: <a href="http://www.chauvetdj.eu">www.chauvetdj.eu</a>
<b>Mexico</b>	
Address: Av. de las Partidas 34 - 3B (Entrance by Calle 2) Zona Industrial Lerma Lerma, Edo. de México, CP 52000 Voice: +52 (728) 690-2010	Email: <a href="mailto:servicio@chauvet.com.mx">servicio@chauvet.com.mx</a> Website: <a href="http://www.chauvetdj.mx">www.chauvetdj.mx</a>

Outside the U.S., U.K., Ireland, France, Germany, Benelux, or Mexico, contact the dealer of record. Follow the instructions to request support or to return a product. Visit our website for contact details.